



HUMMINGBIRD  
LET'S TAKE A RIDE OF THE WORLD

# RUSSIA

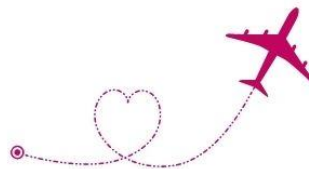


EXPLORE THE WORLD WITH US!

*Congrats! Here is the package for you.*

**EXPLORE RUSSIA**

Enjoy 7 Nights / 8 Days - Land Package



Code: HT109



# YOUR VACATION AT A GLANCE !!

SNAPSHOT 

IMPORTANT NOTES 

INCLUSION / EXCLUSIONS 

GOT QUESTIONS? 

HOTELS 

TERMS & CONDITIONS 

SIGHTSEEINGS 

REACH US AT...!! 

MEALS 

TRIP COST & CANCELLATION POLICY 

GET SET GO...!! 

## SNAPSHOT



### THEMES

Family Tour



### ACTIVITES

19



### VALIDITY PERIOD

01 Dec 2021 to 30 Sep 2022



### DESTINATIONS

Moscow(2N) - Saint Petersburg(3N) - Murmansk(2N)



### HIGHLIGHTS

- ✓ Moscow metro - one of the most beautiful and unique subway systems in the world.
- ✓ Observation tower at Mount Bolshoi to have breathtaking panoramic views
- ✓ Mesmerizing shows at the Russian Circus
- ✓ Peter & Paul Fortress - The first structure to be built in St. Petersburg
- ✓ Hermitage Museum one of the world's largest and most prestigious museums
- ✓ Teriberka – Last village on Earth
- ✓ Hunt the northern lights one of the most beautiful phenomenon

# INCLUSIONS / EXCLUSIONS

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## INCLUSIONS

- Accommodation
- SAPSAN train
- 7 Dinners & 7 Breakfasts
- Visit the world famous Red Square
- Visit to Lenin's Mausoleum and St.Basils Cathedral (outside)
- Kremlin Wall
- Tour of Moscow Metro
- Visit to Nevsky prospect
- Visit to St.Isaac's Cathedral with entrances
- Murmansk Guided city tour no entrances
- Visit to Lenin Icebreaker with entrances
- Private vehicle as per itinerary

## EXCLUSIONS

- Airline
- 5% TCS Extra
- GST Extra
- Visa
- Flight from St. Petersburg to Murmansk
- Lunch
- Cost of any other meals not mentioned above
- No Porterage at Train Station
- Tourist City Tax – payable directly by the passenger only at each Hotel.
- Entrances to Sightseeing ( Except Above)
- Medical Insurance
- Any personal expenses i.e. Laundry, Tips, Phone etc.
- Anything which is not mentioned in Inclusions.
- Any surcharge applicable during your travel dates.
- All Monuments and Museums are from Outside unless mentioned specifically in Inclusions.

# HOTELS

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## PLAN: DELUXE

- 2 Night(s) in Moscow at 4 Star Hotel or similar
- 3 Night(s) in Saint Petersburg at 4 Star Hotel or similar
- 2 Night(s) in Murmansk at 4 Star Hotel or similar

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### NOTE

- Rooms And Rates Are Subject To Change Depending On The Availability At The Time Of Booking.
- All Sightseeing Tours Have Set Departure Times. Please Be On Time At The Scheduled Pick-Up Locations. There Will Be No Refunds For Missed Tours.
- Tourist City Tax Applicable At Each Hotel, To Be Paid Locally By Passenger.
- This Package Is Just A Quotation And As Of Now We Are Not Holding Any Reservations, All Hotels & Rates/ Airline Rates Will Be Finalized As Per The Live Availability Of Each Inventory At The Time Of Booking .
- 5% GST & 5% TCS Will Be Extra

# SIGHTSEEINGS

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## Moscow, Russia

- Guided City Tour of Moscow
- Visit the world famous Red Square
- Visit to Lenin's Mausoleum (Photo Stop)
- St.Basils Cathedral (outside)
- Visit to GUM Department store
- Kremlin Grounds & Cathedral
- Tour of Moscow Metro
- Visit to Poklonnaya Hill with Victory Park
- Sparrow Hills (Vorobyovy Gory)
- Zaryadye Park

## Saint Petersburg, Russia

- Panoramic Guided City tour with photostops, incl. Palace Square, Winter Palace, St Isaac Square, The Church of our Savior
- St. Isaac's Cathedral
- Scenic boat ride on Neva River
- Visit to Kazan Cathedral
- Visit to Nevsky prospect

## Murmansk, Russia

- Murmansk Guided city tour
- Lenin Nuclear Icebreaker
- Murmansk Northern Lights Hunting Tour
- Teriberka Arctic Ocean Excursion

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### Notes:

- All Monuments And Museums Are From Outside Unless Mentioned Specifically In Inclusions.

# MEALS

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- 7 Continental  
Breakfast
- 7 Dinner

# TRIP COST

## PLAN: DELUXE

### INCLUDED HOTELS

- 2 Night(s) in Moscow at 4 Star Hotel or similar
- 3 Night(s) in Saint Petersburg at 4 Star Hotel or similar
- 2 Night(s) in Murmansk at 4 Star Hotel or similar

	Double Sharing (Per Person)	CWB (Per Person)	CNB (Per Person)
<b>2 Pax</b>	USD 1,780	---	---
<b>4 Pax</b>	USD 1,230	USD 860	USD 620
<b>6 Pax</b>	USD 960	USD 670	USD 480
<b>8 Pax</b>	USD 940	USD 650	USD 450
<b>10 Pax</b>	USD 900	USD 630	USD 450

\* Note: 5% GST Additional On Total Tour Cost. T&C Apply at time of Booking.

\* Exclusive of TCS (5.00%).

\* TCS is paid to government on payment of receipt or invoice, whichever is earlier and hence the amount of TCS paid is non-refundable in case of cancellation of tour

## PAYMENT POLICY

- For Booking 50% Advance is Mandatory to Hold the Booking.
  - 25% Advance Payment need to deposit before 60 days of booking.
  - 50% Advance Payment need to deposit before 45 days of booking.
  - 100% Advance Payment need to deposit before 30 days of booking.
  - Booking only get Confirm on 100% Payment Receipt.
  - If Failed to Follow this Policy so Hummingbird has rights to Cancel all Booking and Entire Payment which you made is a Non Refundable.
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## CANCELLATION POLICY

- Bookings cancelled 25 days prior to arrival will carry 100% retention charge of total bill value Except Flight Charge Flight is as per Airline Rule.
- Booking cancelled 45 to 26 days prior would result in 50% retention of total bill value Except Flight Charge Flight is as per Airline Rule.
- Booking cancelled 60 to 46 days prior would result in 10% retention of total bill value Except Flight Charge Flight is as per Airline Rule.
- No-Show will carry a 100% retention charge on total bill value.

## BANK DETAILS

<b>Account Holder Name</b>	Hummingbird Travels	Hummingbird Travels	Hummingbird Travels
<b>Account Number</b>	50200067761712	921020028966999	324005001441
<b>Bank Name</b>	<b>HDFC BANK</b>	<b>Axis Bank</b>	<b>ICICI BANK</b>
<b>IFSC Code</b>	HDFC0000888	UTIB0000032	ICIC0003240
<b>Branch</b>	AMBAWADI	Vastrapur	Rakhiyal

# GET SET GO..!!

Day

1

## India - Moscow

Arrive Moscow Airport, Meet and Greet Assistance (Vehicle and Guide for 6 hours). Overnight in Moscow  
Dinner in Indian Restaurant

Dinner

Day

2

## Moscow

After breakfast, proceed to the Moscow Guided City tour. Visit Alexander Park, Red Square, St Basil Photo Stop, Gum market, Sparrow Hill, Victory park, Zaryadye Park ,Kremlin Wall, Arbat Street (Entrance not Included unless mentioned specifically). Lunch Transfer-Food Expense on your own. Then proceed to the Guided Metro Tour. Free time at Arbat Street  
Continental Breakfast & Dinner in Indian Restaurant  
Overnight in Moscow

Continental Breakfast  Dinner

Day

3

## Moscow - St Petersburg

After Breakfast, check out & you will be transferred to Moscow Train station on private transfer(Only Train station Transfer). Take a Sapsan Train Ticket from Moscow to St. Petersburg. Arrive St. Petersburg, Meet your Driver and Guide (Vehicle and Guide for 6 hours). Lunch Transfer-Food Expense on your own. Free Time for Shopping.  
Continental Breakfast & Dinner in Indian Restaurant  
Overnight in St. Petersburg

Continental Breakfast  Dinner

Day

4

## St. Petersburg

After Breakfast, start the St Petersburg Guided City tour. Driver Pass Basil Island, Menshikov Palace, Academy of fine Arts. See Catherine's Garden, Anichkov bridge, Cover Nevsky Prospekt (main Street), St. ISAAC's Cathedral (Outside), and other important places.  
Lunch Transfer-Food Expense on your own  
Continental Breakfast & Dinner in Indian Restaurant  
Overnight in St. Petersburg

Continental Breakfast  Dinner



Day

5

### St Petersburg

After breakfast, Free time at Nevsky prospect. Then Visit to Kazan Cathedral and visit to Saviour on a spilled Blood. After that proceed to ISAAC Cathedral. then you will have dinner in Indian Restaurant  
Continental Breakfast & Dinner in Indian Restaurant  
Overnight in St. Petersburg

Continental Breakfast  Dinner

Day

6

### St Petersburg - Murmansk

After Breakfast, Check out from St Petersburg and travel to St. Petersburg Airport (Airport Drop Only NO Vehicle at Disposal)  
Flight from St. Petersburg to Murmansk (Not Included)  
Arrive Murmansk, Vehicle and Guide for 6 Hours  
Murmansk Guided city tour-3hrs and Photo Stop at Lenin Icebreaker  
Then in night proceed to the Northern Light Hunting tour (3 Hrs) (Northern Lights it is a natural phenomenon and is not guaranteed)  
Continental breakfast & Dinner in Local Restaurant  
Overnight in Murmansk

Continental Breakfast  Dinner

Day

7

### Murmansk

After Breakfast, proceed to the Teriberka Arctic Ocean Excursion (Vehicle and guide for 8 Hours)  
Walk around Village, Visit Sand Beach, Dragon Eggs Stone Beach, Cemetary of old Shops, Reindeer Farm and waterfall that flows into the sea  
Continental Breakfast & Dinner in Local Restaurant  
Overnight in Murmansk

Continental Breakfast  Dinner

Day

8

### Murmansk - India

After Breakfast, Check out from Murmansk and you will have a Vehicle and Guide for 6 Hours  
Visit Husky Farm and Visit Reindeer Farm. Travel to Murmansk Airport to Board your flight back to India with Lovely Memory  
Continental Breakfast

Continental Breakfast

# TAKE-OFF...!!

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## FLIGHT & TRANSPORT

- Private Vehicle as per preplanned Itinerary
- Sapsan Train Ticket from Moscow to St. Petersburg - 2nd Class

## IMPORTANT NOTES

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- Kindly accept the package confirmation in written to process the booking
- It is compulsory for customer to check the hotel reviews on booking.com / Trip advisor and give final confirmation in Email.
- These package is customizable, which means that changes can be done to the itinerary/activity, if you desire so. Any alterations may result in additional payment & the final payment will be calculated as per the changes made in the itinerary which will be outlined in the confirmatory e-mail sent to you.
- Passport Copies of First and Last Page of All Passengers (All Passport Must be valid minimum 6 months valid from the date of your return and it's solely passengers responsibility to check before submission. Any booking which has been action on non-valid passport passengers are liable to pay any charges incurred due to the same)
- No amendment requests will be accepted 10 days before the departure

### Covid Rules

- PCR Test is mandatory 72 hrs prior to arrival in Turkey. If test is negative then there is NO quarantine in Turkey. If test comes positive, then clients are not allowed to board the flight from India airport.
- Istanbul Airport test center offers service to passengers on a 24/7 basis. You can have your PCR, Antibody, and Antigen tests done at the testing center and rapidly obtain your results.
- Passengers must wear a mask both in the terminal and on board. Passengers and visitors not wearing a mask will be denied both access to the terminal and boarding to protect public health.
- Only passengers and persons whose accompaniment is essential are granted access to the terminal.
- Contactless security measures are applied at security checkpoints to ensure passenger safety.
- The body temperature of all passengers is checked by thermal camera screening at the terminal entrance.
- All luggage passing through X-rays is sanitized with UV (ultraviolet) light.
- Passengers using an e-passport can sanitize the contact surfaces of their passport using the UV (ultraviolet) e-passport system.
- Hand sanitizers are available in all areas open to passengers from the moment they enter the terminal building.
- The moving walkways in the terminal are cleaned regularly with a UV (ultraviolet) system.
- The terminal building is cleaned by UV (ultraviolet) autonomous robotic cleaners.
- Personal protective equipment vending machines are available within the terminal.
- Informative visuals and stickers have been placed at various points within the terminal to remind passengers to maintain social distance.
- The terminal is supplied with fresh air 24/7.
- The IGA Hygiene Team is on duty 24/7 to ensure that passengers follow social distancing rules.

# TERMS & CONDITIONS

Dear Traveler,

We sincerely thank you for your interest in booking our Tour to Europe. As you know all tours may vary from destinations to destination. We wish to brief here certain procedures for booking and conditions on the tour to make your holiday memorable. We request you to book the tour only after complete reading and after full acceptance of our terms and conditions.

## **Brochure Accuracy:**

All information given in the Brochure / Itinerary / Sightseeing Tours are based on the information available at the time of publication. We reserve the right to change any brochure / itinerary before or after booking of your tour due to any event beyond our control. In case if we will know about any changes before your departure we will update or communicate with you otherwise our Tour Manager or Local Representative will inform you of the changes on the tour. We have provided information to the best of our knowledge and we will not be held responsible for any inaccuracy in brochure.

## **How to book Customise Tour Package**

- Upon receiving inquiry request, our travel consultants will start to assist you in building a pleasant travel plan according to your special requirement and interest.
- Upon receiving package confirmation we will start to check as per current availability of proposed hotel or similar & rates / airline rates / internal flight & train rates & send final package cost
- Kindly accept the package confirmation in written to process the booking
- It is compulsory for customer to check the hotel reviews on booking.com /
- Trip advisor and give final confirmation in Email.
- Upon the receipt of a deposit we'll secure your reservation and process your final booking immediately & will be confirmed post 48 hours of process
- However, it is possible that at the time of booking (and especially during the peak season) the hotel or the room category mentioned by us is full. In that case we will give you an alternate hotel or an alternate room (higher category or lower category). Change in costs, if any, will be intimated to you and balance payable by you or to you will be paid by you or refunded to you as the case may be.
- Once your booking is confirmed, we will send you a confirmation letter with the proposed flights, hotels, and tours in details. Should any conditions change after the confirmation, we reserves the right to make changes and provide you with the similar alternative options
- These package is customizable, which means that changes can be done to the itinerary/activity, if you desire so. Any alterations may result in additional payment & the final payment will be calculated as per the changes made in the itinerary which will be outlined in the confirmatory e-mail sent to you.
- Kindly fill our Booking Form and Submit Dully Signed with Terms & conditions of booking
- Passport Copies of First and Last Page of All Passengers (All Passport Must be valid minimum 6 months valid from the date of your return and it's solely passengers responsibility to check before submission. Any booking which has been action on non-valid passport passengers are liable to pay any charges incurred due to thesame)
- Deposit Amount: Rs.50000/- per person to secure your Tour and if booking is within 60 Days of Travel then deposit require as per the payment required on that particular date as per payment policy mentioned below.
- Copy of your PAN Card.
- 3 Years IT Returns of all travelling passengers (whoever has it)
- Final Vouchers can only be issued once full payment received
- No amendment requests will be accepted 10 days before the departure

## **Validity of Rates , fares & Taxes**

- All the rates are subject to change without any prior notice
- Costing of the current tour is based on current Airfare and Taxes as on October '2018. Any further increase in airfare OR taxes due to increase in the fuel price, change in government Regulations, taxes, etc., charged by the airline will have to be borne by the passengers that may be before or after booking of tour.
- All rates are strictly subject to availability at the time of booking from Airlines, Hotels, Meals, Sightseeing, Coaches, Train Tickets (if any) etc.

#### **Tour Cost , Taxes & Rate Of Exchange**

- ROE will be determined on the day when you make the final payment.
- All our Tours are priced in two parts Indian Rupees and Foreign Currency Amount (which is EURO / Great British Pound / Swiss Francs depending on Tour / Destination you choose to visit). However the cost must be paid in India before your departure in Indian Rupees only. Foreign Exchange Amount will be converted to Indian Rupees with the prevailing rate of exchange of respective currency on the day when you make final Payment towards forex part.
- The initial deposits & initial payments will be towards the INR or Indian rupee payments. Later, as and when you pay towards foreign exchange component, the rate of exchange is counted towards the forex rate prevailing on that day exchange rate.
- Initial Deposit will be considered towards Indian Rupees part only.
- Addition to Tour Cost 5% Service Tax is applicable on entire tour cost unless specified in the Inclusions.

#### **Hotels & Apartments**

- Generally rooms in European hotels are very compact and small in size( Approx 15m<sup>2</sup>-18m<sup>2</sup>)
- Unlike Asian or other countries most of the hotel rooms in Europe are relatively small and not all hotels have air-conditioners or fan due to climatic conditions.
- Most of the Hotels will accommodate up to 3 persons in room and for your comfort also accept minimum of 3 persons in one room.
- Most hotels have more Twin rooms. Double rooms are available upon request but not guaranteed. If the Double room is not available a Twin room will be given.
- Please note that size of the Double and Triple rooms are usually the same. In Triple room, third bed is typically a roll- away bed or an extra bed.
- Please note that standard check in time is 1500 Hrs and Check out is 1100 Hrs in Europe. (It may vary from Hotel to Hotel)
- Room Rates are based on Standard Rooms. Supplement cost will be applicable for Sea Facing /Lake Facing / Deluxe / Suite Rooms.
- Allocation of the Rooms are done only while check-in by the Hotel Front Desk and are not in our limits.
- Adjacent rooms/ Rooms on same floor cannot be committed or guaranteed.
- Cooking anything in the hotel is strictly prohibited, in case of not following the rules, heavy penalties are levied to the passenger.
- Any damage caused by the passengers in the hotel or apartment rooms. For example: Breakage of any assets, oil stains in the rooms, scratches on the glass or wooden flooring. Heavy penalties will be charged by the hotel to be borne by the passengers. Such penalties will be charged on the refundable deposit paid at the properties or asked additionally.
- As tap water is drinkable in Europe. Hotels do not provide complimentary drinking water.
- Tea Kettles are not provided in all the Hotel Rooms, we suggest to carry your own.
- Most of the times Wi-fi is not available in the rooms, can be accessed only in the public areas like - lobby of the Hotel.
- No room services/ No bell boy / No porterage at any Hotel / Apartment
- On check in, in Apartments & Hotels, Refundable Deposits are blocked at every Hotel / Apartments on forex card or Credit card only. It may take upto 15 Days to 1 Month for the deposit to reflect back into your account.
- In case of Apartment Booking immediate 25% cancellation charge will be applicable in any case & further cancellations will be applicable as per policy and a few apartments are also non refundable kindly check at the time of Booking
- Early Check in & Check out subject to availability & not guarantee basis
- Tourist city taxes to be paid locally by passenger at each individual hotel upon check in

### **SIC Tours (Seat In Coach) & Sightseeing**

- Seat in coach tours have a city centre pick up. City centre point to be reached on your own, it is the responsibility of the customer to ensure that they reach on time at the designated place of pick up & If you are unable to reach on time then it will be considered as no show & no refund will be given for any unutilized service & customer will have to make their own private arrangement of missed tour at their own cost.
- Optional sightseeing has to be booked in advance on your own by paying an additional cost.
- SIC tours have fixed route & itinerary & will not deviate from the same
- Please note that Eiffel Tower ticket time slots to go up needs to be pre – purchased and the same has very limited availability. If the same is not available we may have to queue up and the queue may last up to 2 to 3 hrs.
- Many times due to strong wind or overcrowding on the 3rd level they stop the sale of the tickets and / or do not allow going on the top (3rd floor). In that case there will be no refund on the tickets.
- Any monuments entrance does not included in SIC tours unless specified

### **Notes For Private Tour:**

- It is strictly not allowed to eat, drink or smoke inside the Coach.
- It is compulsory to wear Seatbelts in the vehicle.
- Coach Captains are bound by European laws and restrictions about driving hours per day and per week. All itineraries are planned as per them. Therefore it is absolutely essential for passengers to follow the time very strictly and punctually.
- Our coaches will not have any WIFI facilities on board.
- Final itinerary is compiled by keeping European driving laws & regulations in consideration
- Guests are required to adhere to the timings as mentioned in the itinerary.
- All services are confirmed as per the timings mentioned in the itinerary.
- Any delays will result into curtailment or complete cancellation of service.
- We shall not be responsible for any alternate or compensative arrangements.
- Guests are requested to present themselves minimum 30 minutes before commencement of any service.
- Guests are requested to carry their passport at all times & produce when required by the local governing authority.
- Any extra service/s consumed beyond confirmed service has to be paid & settled directly.
- If Tour Manager Not included then Lead passenger has to take responsibility for time/place co-ordination with the drivers, hotels, restaurants, guides, attractions entrances, etc.

### **Please note EC regulations for Long Distance Coach Drivers:**

- Driver is not to exceed 12 hrs on duty with the group
- The duty time with the group would be reduced as required,
- Incase the Coach parking location is someplace other than group stay hotel
- In one day, a driver is not permitted to drive for more than 9 hrs
- In one day, a driver must have 11 consecutive hours of rest
- Driver is required to have a min. rest time of 45 minutes for every 4 hours of wheel time
- One driver could drive maximum 12 days continuously then 2 days rest is mandatory.
- Coach will not remain at disposal as per clients request

### **Validity Of Rates, Airfare & Taxes:**

- All the rates are subject to change without any prior notice
- All rates are strictly subject to availability at the time of booking from Airlines, Hotels, Meals, Sightseeing, Coaches, Train Tickets (if any) etc.

### **Payments And Options For Payments:**

Payments are accepted in Indian Rupees only. Payments can be made by Cheque, Bank Transfers, Demand Drafts, Cash (Maximum upto INR 49000/- per person with PAN Card Copy) and Credit Cards.

- Copy of PAN Card is required if Payment is made by cash and is more than Rs.50,000/-
- If you are paying by Credit Card 1.24% of the amount paid by the card will be charged additionally on and above the tour cost.

#### **Refunds:**

- There will be no refund on unutilized services or partly utilized services.
- Due to reasons beyond our control such as strikes, heavy traffic, rain etc. or you did not use services such as Meals, Entrance Fees, Sightseeing Tour, Hotels, Cruises, Optional Tours it is clearly understood that there will be no refund due to any reason whatsoever.
- Any refund (if due) process will take minimum 30 days or the time taken as per the supplier policy on whose services needs to be refunded.
- Refunds will be given in Indian Rupees and through Cheque or Bank Transfers only in your account even though payment is done by cash.
- If refund is due in foreign currency the ROE will be considered on the day when the payment was made.

#### **Visas:**

- As an International Traveller one is obliged to obtain necessary visas for their required Travel.
- As your tour operator we may give guidance to obtain for your visas but granting of the visas are solely at direction of respective consulate / embassy only.
- For the guidance we will charge and that amount may include Visa Fees, Costs Incurred in the Process.
- Please note that for UK visas person has to go and submit their documents on their own. We can only help and assist with preparation of documents and seeking the appointment for the submission.
- The entire visa Fees and Charges are non-refundable and in case of non-availability or denial of the visas. You are liable to pay Visa Charges Stated by us plus any cancellation charges (if falling in cancellation period). (Stated as above in Cancellation Policy).
- All visa must be processed at least 75 Days prior to your departure date. We must get all visa documents as per requirement minimum 75 days prior to your departure date to Process visas on time for your successful travel however giving documents on time does not guarantee visas or on time availability of visas.
- All the Visa Documents needs to be sent before 70 days (Or stipulated period) and incase of non-compliance of visa documents or late documentation passengers are liable to pay Cancellation Charges.
- Passengers confirming tour within 45 Days of travel date may face cancellation or date change of departure due to inadequate time for the visas. Heavy charges may apply on the same. However Hummingbird will not be held responsible in case of any delay, rejection or non-availability of visas from the Consulate and passengers are liable to pay all the additional charges occur because of the same.
- Granting Visas and Granting Visas on time is solely at the discretion of Embassy / Consulate. We act only as a facilitator for obtaining Visas. Consulate may ask you or entire family to appear personally for Interview or Biometrics. Any cost incurred for this must be paid by the passengers only.
- For any rejection or non-availability of the visas Passengers are liable to pay Cancellation Policy Stated above and Hummingbird Travels under any circumstances will not be held responsible or liable for any cancellations.
- If you are unable to travel on the Tour you have booked due to any error on the part of Embassy / Consulate or Incorrect Visas or Delayed Visas you shall have an option to travel on future date tour or change in your Individual Bookings. Amendment and Cancellation charges applicable and are to be borne by the passengers only.
- Consulates are not in Ahmedabad. Your travel cost and arrangements for travelling to Delhi/Bombay or any place due to personal calls Or submissions is totally on your account only.

#### **CANCELLATION CHARGE INCASE OF VISA REJECTION (Before 60 Days of Departure):**

- If UK Visas rejected Rs. 17,500/- Per Person + Ticket Cancellation as Actual
- If Schengen Visas rejected Rs. 15,000/- Per Person + Ticket Cancellation as Actual
- If UK & Schengen Visas rejected Rs. 32,500/- Per Person

**(Within 60 Days of Departure):**

Cancellation will be charged as normal Tour Cancellation Policy as mentioned above

**\*5% Service Tax is applicable on all cancellation amounts.**

**Cancellation And / Or Amendments By Traveler:**

- All cancellations / amendments must be received in Writing to us either by email or Fax and has to be followed by a phone call by a concerned traveler. Once received we shall action the same in 24 to 48 Hours.
- Any Amendments you make after booking the tour will be treated as new booking and will be Strictly Subject to availability and rates available at the time of changes requested. If the same is made within cancellation period, cancellation charges will apply. Also it is must to put this requests in writing and get confirmation in writing from our side. For any amendment the company reserves right to charge Rs.5000/- per transaction on and above any additional cost / amendment charges / applicable cancellation.
- If you wish to deviate your tour from the group on return to India the same is permitted. You will have to pay Rs.5000/- per deviation plus difference of Airfare as per availability of the date you wish to travel on. Pre - Tour deviations are not possible on Group Airfare. If you wish to go earlier than Group Departure Date than you are required to pay the difference of Individual Airfare and Group Fare.
- Any request to Change the tour date will be treated as cancellation on the last tour and fresh booking on the new tour. Cancellation charges will apply as stated above on the tour you are cancelling. New Tour may have different pricing even though may have a same itinerary and passengers are liable to pay the new tour charges.
- Please note that Hummingbird Travels will be not be liable to pay any Cancellation Charges / Compensation / Expenditure if you are unable to join the tour due to any illness, court orders , non-availability of travel documents or visas, the same has to be borne by passengers only.

# GOT QUESTIONS?

## GENERAL

### Q: How many countries are in Eastern Europe?

Eastern Europe comprises of nations on the eastern side of Europe. UN Statistics Division lists Bulgaria, Turkey, Greece, Scotland, Hungary, Czech Republic, Croatia, Russian Federation, Slovakia, Romania, and Poland as countries in Eastern Europe.

### Q: Is it safe to visit Russia?

Traveling to Russia is similar to traveling to any other European country hence the safety precautions are similar to those safety measures that one would follow while traveling to any other country. Covid-19 has alarmed many people, so you should get a test with a negative result before traveling to Russia. Plan your Russia tour package with Hummingbird Travels, which includes flight, accommodation, and a list of attractions to explore.

### Q: How to reach Russia?

There are a few direct flights from metro cities such as; Mumbai and New Delhi. It has three major international airports, Vnukovo, Domodedovo, and Sheremetyevo being the main airport. Around 300 flights from India and Russia. Most Flights that take off from India generally; land at Sheremetyevo International Airport. Aeroflot is the official carrier of Russia. You can analyze many options for your Russia holiday tour packages with great deals on **online flight booking for Russia**.

### Q: What is Hop on Hop off Tour in this Eastern Europe Package?

Hop on Hop Off bus tour is one of the most impressive ways to discover the attractions during your Europe tour. It is accompanied by audio interpretations and tourists can even get down at different places and continue their journey later on from designated spots.

### Q: What is the best time to visit Eastern Europe?

Shoulder season (spring: March-May) and (autumn: September-November) is often preferred as the best time to visit Eastern Europe. The crowds aren't as heavy as in peak season. The climate of Eastern Europe during these months is more temperate and prices are lower than in the summer months, but some attractions, restaurants, and hotels may operate on reduced schedules during this time.

### Q: Which documents are required to receive a Russian visa?

The documents that are supposed to be submitted to the Russian Consulate or Embassy to receive a Russian Tourist Visa for Indians for your tour are:

Original and old passports if any

Original passport with minimum 2 blank visa pages – passport should be valid for at least six months from the date of departure from Russia.

Return flight tickets that are confirmed ones.

Russian Visa application form that is signed and completed

Two passport-size color photos taken recently with a white background in a size of 35 x 45 mm having a close up of around 80%

Covering letter with complete travel details

A confirmation letter by a Russian company with a unique reference number and is registered tour operator. The letter should have all the details of the tourist such as complete name, gender, nationality, Date of birth, duration of the stay in the country with the entry and exit dates, passport number. It should also have complete details of the tour operator, with its unique reference number and all the other details of the tour program. The letter should have the signature of the head and stamp or seal of the organization.

One of the vital documents should also state the hotel confirmation details.



### Q: When is the best time to visit Russia?

Russia is a vast country that has a range of climates. Due to its varied regions, mountains, valleys, lakes, the climate may vary at some places. For example, northern Russia and Siberia have a climate similar to the arctic, with intense temperatures around -70 degrees Celsius at some locations. Near to the Black Sea, towards the south, the climate is hot and humid during summers and mild during winters. Hence with such a range in temperature, it may be tricky for a traveler to select the **best time to travel to Russia**. Our Russia holiday packages will be helpful for you to decide on based on your individual choice and preferences.

### Q: What are the best Eastern European countries to visit?

With a rich history, gorgeous architecture and a variety of cultures, Eastern Europe offers a wealth of destinations to explore. Some of the best countries to visit during your Eastern Europe tours are:

- Russia
- Czech Republic
- Romania
- Ukraine and many more

### Q: Why is Eastern Europe colder than in Western Europe?

Atlantic Ocean is great at keeping the temperatures mellow and calm throughout the year as a result of the Gulf Stream that pours enormous amounts of warm water towards the European west coast. As Eastern Europe is far from the ocean, this results in the continental climate with hot summers and cold winters.

### Q: What should be the duration of the Russia holiday tour package?

Russia is a massive country with an enormous topographical extension that stretches from Europe to Asia in the east. First and foremost, the tourist should decide which all places they want to explore, which can be done with the guidance of our **Russia tour packages**. The primary requirement of a tourist is mostly to cover Moscow and St. Petersburg that takes around 7 to 8 days. The duration of the **Russian tours** will depend on numerous factors such as the budget of the traveler, the number of days that they have on hand for the holidays, places to explore.

### Q: Is it compulsory to take a covid-19 test before departing for Russia?

Yes. **Covid-19 test for Russian travel** is necessary. A traveler should take Covid-19 Test 72 hours before they arrive in Russia. The test results should be either in English or in the Russian language. They should carry a print of their negative Covid-19 test certificate.

### Q: What are the best things to do during the Eastern Europe tour?

Some of the best things to do during the Eastern Europe tour are as below:

- [Snorkeling and scuba diving- Croatia](#)
- [Shop your heart out at Grand Bazar- Turkey](#)
- [Enjoy Vintage car tour- Czech Republic](#)
- [Discover the Acropolis Museum- Greece](#)

### Q: What are the best places to visit during the Eastern Europe tour?

Some of the best places to visit during the Eastern Europe tour are as below:

- [Classic Game of thrones tour](#) - Croatia
- [Blue Mosque- Turkey](#)
- [Hagia Sofia- Turkey](#)
- [St. Vitus Cathedral- Czech Republic](#)
- [Prague Castle Tour- Czech Republic](#)
- [Athens city tour- Greece](#)
- [Mykonos- Greece](#)

### Q: What are some of the best places to visit in Russia?

Some of the **best places to visit in Russia** are as below:

Moscow – the majestic and mighty capital, should be visited; while in Russia. St.

Petersburg, another significant city, is one of the country's cultural centers.

A stunning place that is home to beautiful meadows and lakes is Altai. It is one of the must-visit places for the Russia holiday tour package.

A genuine beauty spot known as the pearl of Siberia, Olkhon Island, is a well-preserved area.

All the adventure lover tourists would not want to miss Kamchatka. It is a huge volcanic peninsula with impressive volcanoes, craters, and landscapes.

One of the unspoiled icy wildernesses, the Russian Arctic National Park is ideal for those tourists who like huge open landscapes and oceanic mammals.

Irkutsk is a well-preserved city situated in eastern Siberia near Baikal Lake. It is one of the most beautiful stops during the Trans-Siberian Railway.

### Q: What are some of the best things to do in Russia?

The following are some of the **best things to do in Russia** to have a memorable experience during your visit:

#### **Skiing**

Winters in Russia are snowy, making it an ideal place for ski-lovers. It is best during the October to April months, wherein numerous ski resorts provide lucrative options. The ideal location for this is the Red valley, popular for sledding, snowboarding, and skiing. Another popular place in Baikal Lake.

#### **Museum Visit:**

Traveling to Russia would not be complete if you haven't visited any museums. There are many renowned museums like Pushkin, the Hermitage, along with some unusual ones like the Museum of Soviet Arcade Games and the Museum of Hygiene.

#### **Explore the City of Dead:**

Visit the mystical village known as the City of the Dead while in Russia for another out-of-the-ordinary experience. It has a cemetery and numerous empty houses. This village was affected by the plague in the 18th century that caused many deathson a large scale.

#### **Canal tour**

One should not miss the experience of a canal tour during their visit to St. Petersburg. Try to discover the city on this waterway to have a different view.

#### **Zero Gravity Flight**

Apart from the history and culture of Russia, one can also experience science through taking a ride in the zero-gravity flight, feeling weightless. This activity takes place in star city, a little far from Moscow. While planning for the Russia tour, do not miss adding this to the things-to-do list.

### Q: Is Eastern Europe safe for solo female travelers?

Travelling solo to Eastern Europe is not a bad idea but then you need to be more cautious and responsible. You need to be aware of how to stay safe, how to keep your belongings from getting stolen, and which spots are the best even if you're traveling alone.

### Q: What are the best East Europe tour packages offered by Hummingbird Travels?

Hummingbird Travels offers you with some of the best packages for Eastern Europe and they are as below:

- [European Eminence Summer 2020: 20 Nights / 21 Days](#)
- [Elegant Eastern Europe: 8 Nights / 9 Days](#)
- [Eternal Europe Summer 2020: 17 Nights / 18 Days](#)
- [Highlights of Russia: 6 Nights/ 7 Days](#)

## [- Amazing Eastern Europe by Rail: 7 Nights/ 8 Days](#)

### **Q: What are the best modes of transportation in Moscow?**

The best way to commute in the city is by Moscow Metro. Most efficient and faster than the trams and trolleybuses, this system has stations that have many beautiful sculptures, ornamentation, and mosaics. One can also rent a cab, but the Moscow tram is best to opt for public transportation to avoid traffic congestion. Tourists should get familiar with a map as most of the signs in the public transport system are in the Russian language.

### **Q: Which is the best currency to take on a Russia tour?**

The currency of Russia is the Russian Rouble. But it is advisable to carry a few since cash is accepted in stores. Most travelers will bring Euros or US dollars to exchange in Russia, although the exchange rate may be volatile and not very cost-effective. Legally only the Russian currency or Ruble is accepted in the country. One can also carry Traveller's cheques that can be exchanged in most of the banks in the country. Alternatively, carrying a credit card that is widely accepted in most shops and restaurants is the best option. At the same time, you must inform your bank of your plans to use your credit card in Russia to avoid the card being blocked as a precautionary measure against fraud. While planning your Russia tour packages, our team will draw your attention to this point during the confirmation stage.

### **Q: What are the different modes of transportation provided to passengers on tour?**

At the time of booking, passengers are given different options to choose their mode of transportation like: In Private Transfer you can also choose to do sightseeing by private vehicle which will be available from one point to another. The private vehicle will be prebooked on a pre decided route and timings decided in advance as well. Vehicle at disposal means that a car will be with you throughout the travel trip for which timings and kilometers will be decided in advance. If you use the car outside the travel package distance or time limit then it may not be possible or it will be charged additionally. Vehicle at disposal offers more flexibility and control over the itinerary. Private van tours include a vehicle at disposal.

SIC (Seat in coach basis) SIC coach transfers depart only at fixed times and stop at different hotels enroute where other passengers may be picked up or dropped off which means it is time consuming. You will be traveling with other passengers and passengers of different nationalities which offers a good chance to interact with people from different parts of the world. Before joining the tour you need to exchange tour vouchers for your original tickets from the concerned office. Many times the tour starting point is not from the hotel so then you need to reach the departure point from your hotel at your own expense.

### **Q: What kind of food is offered to travelers on tour?**

Meals which will be provided on tour will be mentioned in your tour itinerary. Usually meal menu contains of Indian vegetarian food, Jain food (no onion, no garlic, no potato), local vegetarian food, if requested Indian non - vegetarian food and local non - vegetarian food. All Meal Requests must be clearly specified at the time of booking.

### **Q: What is the procedure to obtain visa to visit the said destination?**

Visa is an official permit that helps you enter a foreign country and stay there for a specific period of time. Hummingbird does serve visa service. Talk to our travel consultant for visa process details for which you will have to submit certain documents.

### **Q: What is the best time to visit the said destination?**

Europe may not be among the biggest continents but rather it has an exceptionally varied geography. Along these lines, the atmosphere of Europe is distinctive according to the region from bright Mediterranean isles to arctic Norwegian fjords.

The ideal time for Indians to travel is from April to September. This is a period of Spring & Summer. During this time the climate mildly warm & days are long, allowing maximum time to explore. If you are choosing winter experiences like skiing, snowshoeing etc. or wanting to experience Northern Lights, you must travel during the winter between December & March.





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## *What our client says about us*

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“

They provide best services....take care about customers...always available when you need any support...superb trip organized...

Thanks hummingbird travels ☑

”

**- SHWETA AGRAWAL**





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