







Congrats! Here is the package for you.

EXPLORE EUROPE

D \*

Code: HT071







# YOUR VACATION AT A GLANCE!!

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# **SNAPSHOT**



# **THEMES**

Family Tour, Heritage & Culture, History Tour, Youth Special



# **ACTIVITES**

3



# **VALIDITY PERIOD**

01 Oct 2019 to 30 Sep 2022



# **DESTINATIONS**

Prague(3N) - Vienna(2N) - Budapest(2N)



# **HIGHLIGHTS**

- ✓ Prague Castle official office of the President of the Czech Republic
- ✓ Charles Bridge Prague's Oldest Bridge
- ✓ Historical Schonbrunn Palace Schönbrunn Palace was the main summer residence of the Habsburg rulers
- ✓ Budapest Parliament One of the biggest parliament of the world

# **INCLUSIONS / EXCLUSIONS**

# **INCLUSIONS**

- Sightseeing on SIC Basis.
- One way Airport to Hotel transfer on Private basis in Prague
- One way Hotel to Airport transfer on Private basis in Budapest
- one way 2nd Class train from Prague to Vienna
- one way 2nd Class train from Vienna to Budapest

# **EXCLUSIONS**

- Airfare
- Insurance
- Visa Cost
- 5% GST Will Be Applicable On Total Tour Cost.
- City tax To be paid directly at the hotel
- Cost of Lunch & Dinner (Expect mentioned above)
- Entrance to Sightseeing (Except Above)
- Personal Expenses such as alcohol and other beverages, telephone calls, tips and laundry.
- Any other services not mentioned above
- Any Surcharge if applicable on your Travel Dates.
- No Porterage Included. You have to carry your luggage on your own to your room.
- All Monuments & Museum are from Outside unless mentioned Specifically in Inclusion.

# **HOTELS**

# **PLAN: STANDARD**

- 3 Night(s) in Prague at 3 Star Hotel or similar
- 2 Night(s) in Vienna at 3 Star Hotel or similar
- 2 Night(s) in Budapest at 3 Star Hotel or similar

# **PLAN: DELUXE**

- 3 Night(s) in Prague at 4 Star Hotel or similar
- 2 Night(s) in Vienna at 4 Star Hotel or similar
- 2 Night(s) in Budapest at 4 Star Hotel or similar

# **SIGHTSEEINGS**

# Vienna, Austria

 Guided City Tour of Vienna with visit to Schonbrunn Palace

# Prague, Czech Republic

 Grand City Tour with Prague Castle and Charles Bridge

# **Budapest, Hungary**

• Grand City Tour with Parliament

# **MEALS**

• 7 Breakfast

# TRIP COST

# **PLAN: STANDARD**

#### **INCLUDED HOTELS**

- 3 Night(s) in Prague at 3 Star Hotel or similar
- 2 Night(s) in Vienna at 3 Star Hotel or similar
- 2 Night(s) in Budapest at 3 Star Hotel or similar

	Double Sharing	Triple Sharing	CWB	CNB
	(Per Person)	(Per Person)	(Per Person)	(Per Person)
2 Pax	EUR 720	EUR 720	EUR 550	EUR 440

<sup>\*</sup> Note: 5% GST Additional On Total Tour Cost. T&C Apply at time of Booking.

#### PLAN: DELUXE

#### **INCLUDED HOTELS**

- 3 Night(s) in Prague at 4 Star Hotel or similar
- 2 Night(s) in Vienna at 4 Star Hotel or similar
- 2 Night(s) in Budapest at 4 Star Hotel or similar

	Double Sharing	Triple Sharing	CWB	CNB	
	(Per Person)	(Per Person)	(Per Person)	(Per Person)	
2 Pax	EUR 810	EUR 810	EUR 610	EUR 460	

<sup>\*</sup> Note: 5% GST Additional On Total Tour Cost. T&C Apply at time of Booking.

# **PLAN: NO HOTEL**

	Double Sharing	Triple Sharing	CWB	CNB
	(Per Person)	(Per Person)	(Per Person)	(Per Person)
2 Pax	EUR 390	EUR 390	EUR 360	EUR 360

<sup>\*</sup> Note: 5% GST Additional On Total Tour Cost. T&C Apply at time of Booking.

<sup>\*</sup> Exclusive of TCS (5.00%).

<sup>\*</sup> TCS is paid to government on payment of receipt or invoice, whichever is earlier and hence the amount of TCS paid is non-refundable in case of cancellation of tour

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# **PAYMENT SCHEDULE**

- For Booking 50% Advance is Mandatory to Hold the Booking.
- ➤ 25% Advance Payment need to deposit before 60 days of booking.
- > 50% Advance Payment need to deposit before 45 days of booking.
- ➤ 100% Advance Payment need to deposit before 30 days of booking.
- ➤ Booking only get Confirm on 100% Payment Receipt.
- ➤ If Failed to Follow this Policy so Hummingbird has rights to Cancel all Booking and Entire Payment which you made is a Non Refundable.

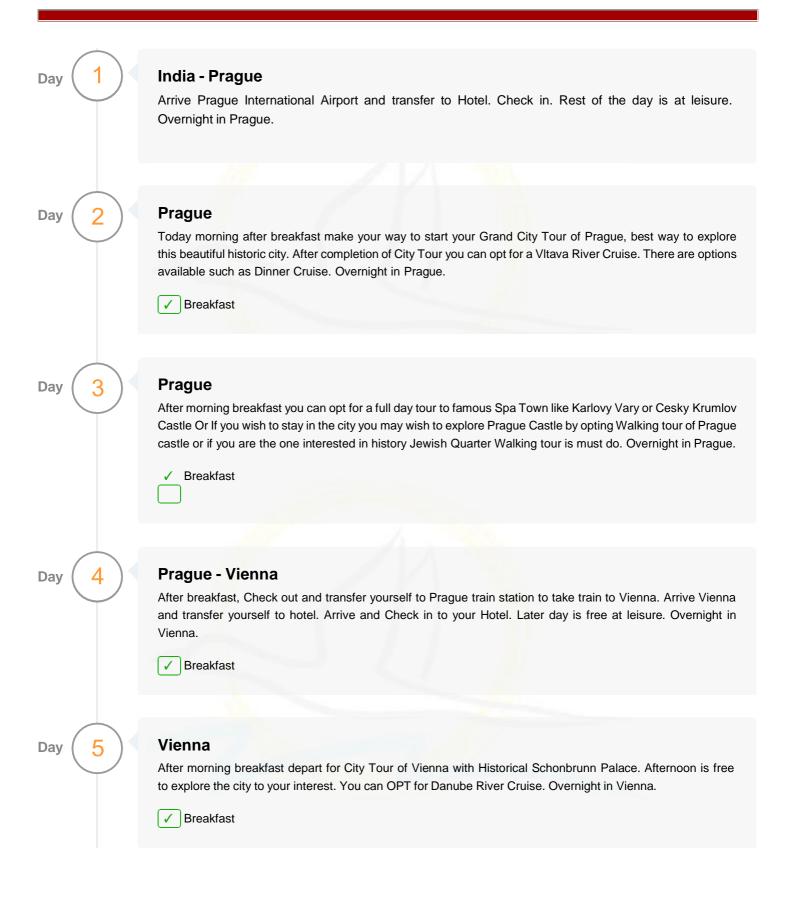
# **CANCELLATION POLICY**

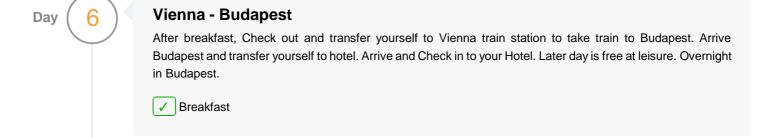
- ➤ Bookings cancelled 25 days prior to arrival will carry 100% retention charge of total bill value ExceptFlight Charge Flight is as per Airline Rule.
- ➤ Booking cancelled 45 to 26 days prior would result in 50% retention of total bill value Except FlightCharge Flight is as per Airline Rule.
- ➤ Booking cancelled 60 to 46 days prior would result in 10% retention of total bill value Except FlightCharge Flight is as per Airline Rule.
- No-Show will carry a 100% retention charge on total bill value.

# **BANK DETAILS**

<b>Account Holder Name</b>	Hummingbird Travels	<b>Hummingbird Travels</b>	Hummingbird Travels	
<b>Account Number</b>	50200067761712 921020028966999		324005001441	
Bank Name	HDFC BANK	Axis Bank	ICICI BANK	
IFSC Code	HDFC0000888	UTIB0000032	ICIC0003240	
Branch	AMBAWADI	Vastrapur	Rakhiyal	

# **GET SET GO..!!**





Day (

# **Budapest**

After morning make your own way to departure point of Budapest City Tour with Entrance to Budapest Parliament. Rest of the day is free to explore. You can opt for a Half Day Trip to Bratislava. Overnight in Budapest



Day



# **Budapest - India**

After morning breakfast transfer yourself to airport to catch a flight back home with wonderful memories of your tour



# TAKE-OFF..!!

#### **FLIGHT & TRANSPORT**

- 2nd Class one way train ticket from Vienna to Prague
- 2nd Class one way train ticket from Prague to Budapest
- One Way airport to hotel transfer in Vienna
- One Way to hotel to airport transfer in Budapest

# **IMPORTANT NOTES**

- Kindly accept the package confirmation in written to process the booking
- It is compulsory for customer to check the hotel reviews on booking.com / Trip advisor and give final confirmation in Email.
- These package is customizable, which means that changes can be done to the itinerary/activity, if you desire so. Any alterations may result in additional payment & the final payment will be calculated as per the changes made in the itinerary which will be outlined in the confirmatory e-mail sent to you.
- Passport Copies of First and Last Page of All Passengers (All Passport Must be valid minimum 6 months valid from the date of your return and it's solely passengers responsibility to check before submission. Any booking which has been action on non-valid passport passengers are liable to pay any charges incurreddue to the same)
- No amendment requests will be accepted 10 days before the departure

# **OPTIONAL EXCURSIONS**



Big Bus Budapest Hop-On Hop-Off

Prices: Price Per Person

Туре	Adult	Child	Infant	Teenager	S. Adult
Shared Vehicle	EUR 24	EUR 14	EUR 14		EUR 24

**Budapest** 

#### **Description:**

Our Budapest bus tour immerses you in one of Europe's most entrancing cities. Hop on for panoramic views of the spectacular Heroes' Square, the elegant Andrassy Avenue and the magnificent Parliament building. See all the sights of one of Europe's prettiest cities, with this hop on-hop off sightseeing bus tour of the beautiful Budapest.

#### Highlights

- Acquaint yourself with Budapest at your own pace
- See the pretty city as the locals do (on foot)
- Pick between three different ticket types

Split down the middle by the mighty Danube River, this waterfront capital is packed with beautiful old buildings, whose architectural intricacy and grandeur exceed all expectations. This sightseeing tour is the perfect introduction to this gorgeous city, showcasing the most famous landmarks and with an audio guide available in 23 languages which explains all about Budapest's rich cultural history.

Board the bus at any of the stops and enjoy 24, 48 or 72 hours of free rides around the city. A 1.5 hours English guided Walking Tour is included in all the tickets. Enjoy a river cruise on the Danube with the 48 hours Premium and 72 hours Deluxe tickets. The Deluxe ticket also includes a panoramic Night Tour with bus and Castle Shuttle service.

Admire the magnificent Parliament Building, dominating the waterfront. Cruise down leafy, classical Andrassy Avenue or visit the Old Castle district. Enjoy stunning views from the bridges over the Danube, visit Heroes Square where past political leaders are celebrated, or stop off at the Gellert Spa for some pampering.

This fleet of open-top double-decker buses offer the perfect vantage point for viewing this stunning city. All you have to do is sit back and relax as the bus winds its way around the streets, lined with leafy trees and lovely old buildings. For couples, families or independent travellers, the hop-on hop-off sightseeing bus tour is an ideal way to get around Budapest, ensuring you don't miss a trick.

#### Classic Ticket

This package allows you to see all of Budapest's top sights and attractions in a day. Ride the open top double decker bus for one day, hopping on and off at over 20 stops around the city. Learn about Budapest's rich cultural history and reveals the city's hidden gems. Enjoy the free walking tour in centre of the city, where you will discover the historical buildings of Pest.

#### Premium Ticket

This package allows you to see all of Budapest's top sights and attractions in 2 days. Ride the open top double decker bus for 48 hours, hopping on and off at over 20 stops around the city. Learn about Budapest's rich cultural history and reveals the city's hidden gems. Enjoy daily free walking tours in the centre of the city, where you will discover the historical buildings in Pest. The river cruise takes you on a leisurely journey along the Danube providing views of Budapest's Parliament Building, the National Theatre, Chain Bridge and Royal Palace.

#### **Deluxe Ticket**

This package allows you to see all of Budapest's top sights and attractions in 3 days. Ride the open top double decker bus for 3 days, hopping on and off at over 20 stops around the city. Learn about Budapest's rich cultural history and reveals the city's hidden gems. Enjoy daily free walking tours in the centre of the city, where you will discover the historical buildings in Pest. See Budapest's evening ambiance and famous buildings beautifully illuminated during the one-hour panoramic Night Tour. The river cruise takes you on a leisurely journey along the Danube providing views of Budapest's Parliament Building, the National Theatre, Chain Bridge and Royal Palace. Discover the beautiful Castle District and Royal Palace with the Castle Shuttle service.

#### Walking Tours

Enjoy the daily free walking tour, where you will discover the historical buildings of the city centre. On the Pest Tour, gain insight into Budapest's rich history on a leisurely walking tour.

#### Night Ticket

The Panoramic Night Tour of Budapest begins from The Red Bus stop 13, Basilica, and showcases the stunning sights of the city's illuminated landmarks and monument over 60 minutes. This one round open-top bus tour takes you over the magnificent sights of the city both on the Pest and the Buda side. The Heroes' Square, the Parliament Building, the Gresham Palace, and the Castle District looks amazing when they are in lights during the evening. Please check with the Big Bus staff for departure times on the day.

#### Others

Walking Tours:

Duration: 90 minutes.

Operates: Daily at 11am, start time changes seasonally.

Location: Big Bus Customer Service Centre (1065 Budapest, Bajcsy-Zsilinszky Road 17), opposite side of Red stop 13

Basilica.

#### River Cruise:

Duration: 75 minutes.

Operates: 11am; 1pm; 3pm; 5pm; 6:30pm; 7pm; 7:30pm; 8pm; 8:30pm; 9pm; 9:30pm and 10pm.

Location: Dock 11 (Jane Haining rkp.), closest hop-on hop-off point is Big Bus red stop 15.

Castle Tour:

Frequency: Every 10-15 minutes.

Operates: Between 9:30am until 4:30pm.

Location: Castle / Funicular, which is located at Clark Adam Square.

Night Bus:

Duration: 60 minutes.

Operates: Daily at 8:30 pm, start time changes seasonally.

Location: Departs from Red Bus stop 13 Basilica.

#### Languages

Day and night tours have recorded commentary available in; Hungarian, English, German, French, Italian, Russian, Spanish, Polish, Swedish, Danish, Mandarin, Japanese, Korean, Greek, Turkish, Arabic, Hebrew, Brazilian Portuguese, Czech, Romanian, Croatian, Dutch and Norwegian.

The walking tour is in English.

# Redeem information

Voucher type: Printed

Printed Voucher. Print and bring the voucher to enjoy the activity.

Location

Start point:

Heroes' Square

You can join the tour at any of the bus stops.

Szent István-bazilika (St. Stephen's Basilica)

The Panoramic Night Tour leaves from Red Stop 13 \*Basilica

Bajcsy-Zsiliszky

Walking tour

Jane Haining rakpart, Dock 11. - HU

River Cruise

End point: At any of the bus stops.

Guide options

Guide type: Audioguide Audioguide fee: Included Group type: Shared



#### **Budapest Danube River Evening Cruise**

**Budapest** 

**Duration:** 01:00 Hours Approx

Prices: Price Per Person

Туре	Adult	Child	Infant	Teenager	S. Adult
Shared Vehicle	EUR 23	EUR 23	EUR 23		EUR 23

#### **Description:**

"1-hour Budapest long evening sightseeing cruise on the river Danube.

Choice of 30 language film and audio-guide.

1 glass of drink - choice of champagne, wine, beer, soft drinks, mineral water and free wifi on board.

You are invited for an hour's panoramic boat ride at night. Glass in hand you will be able to experience how the legends of Budapest come alive. Look behind the walls of the Royal Palace, the Parliament, the bridges, and other splendid sights all bathed in light.

Language selection of our on-board audio-guide system:



# **Day Trip to Karlovy Vary**

Prague

Prices: Price Per Person

Туре	Adult	Child	Infant	Teenager	S. Adult
Shared Vehicle	EUR 90	EUR 68	EUR 68		EUR 90

#### **Description:**

Take a day trip through the picturesque West Bohemian countryside to the world-famous spa town of Karlovy Vary. Better known by its German name, Karlsbad (or Carlsbad), this spa town is situated in a beautiful forested valley known for its 12 thermal springs.

Karlovy Vary is the most famous Bohemian spa, and was named for the Holy Roman Emperor Charles (Karl) IV. The emperor allegedly found the springs in 1358 during a hunting expedition. In the 19th century, many famous people came here from all over Europe for treatment, including Goethe, Schiller, Beethoven, Chopin and Karl Marx. Upon your arrival in Karlovy Vary, you will visit a glass exhibition at the Moser factory. Then, as you stroll through the town along the spa colonnades, you will have chance to sip the water from the mineral springs, taste delicious local wafers and the traditional herbal Becherovka liqueur.



# **Evening Cruise with Dinner & Music**

**Prague** 

**Duration:** 03:00 Hrs Approx

Prices: Price Per Person

Туре	Adult	Child	Infant	Teenager	S. Adult
Shared Vehicle	EUR 53	EUR 32	EUR 32		EUR 53

#### **Description:**

"If you are tired of walking around Prague with a guide and would like to spend a pleasant evening on board a restaurant boat with a chance to enjoy the view of the beautifully illuminated panorama of Prague, this evening cruise is suitable for you. During the cruise a buffet with a selection of hot and cold cosine and a bar with friendly staff and live music are availablethe entire time. Transport to the boat is provided by our bus from the centre of Prague. The cruise passes the Charles Bridge with the panoramic view of Prague Castle and the baroque churches of the Old and New Town. Our board assistant will be present to welcome you and will answer your questions. You can choose your seats on the open upper deck or inside the lower salon heated in winter and air-conditioned in summer. This tour ends on the riverfront in the centre of Prague."



#### **GELLERT THERMAL BATH**

**Budapest** 

Prices: Price Per Person

Туре	Adult	Child	Infant	Teenager	S. Adult
Ticket Only	EUR 31	EUR 31			EUR 31

#### **Description:**

Gellert Thermal Bath is the art nouveau, historical thermal bath of Budapest since 1918. You can enjoy health and wellness services, such as aroma and thermal massages, pedicure and private bathing, in a majestic palce.



#### **Grand Danube River Cruise**

Vienna

Prices: Price Per Person

	Туре	Adult	Child	Infant	Teenager	S. Adult
Tic	ket Only	EUR 43	EUR 22			EUR 43

#### **Description:**

Discover Vienna from the waves, on board of the ships, relax on board and watch the landscape, and the sights such as the Danube Tower, Millennium Tower, the Ring Tower, the District Heating Plant Spittelau, the Urania Observatory, and many others, passing by. Experience navigating through one or two of the locks as the boat is raised or lowered where the water levels of the Danube differ because of the dams.

Spoil yourselves gastronomically in our Viennese board restaurants under the direction of Roman Loos. We offer you a varied range of dishes and drinks for moderate prices. In a fantastic atmosphere with incomparable panoramic view, you can enjoy our delicacy in the restaurant on board. The food is freshly prepared and cooked on board.

This route starts at the ship station Wien / City at Schwedeplatz, passes the Urania Observatory and takes you through the "green Vienna" with the forests of the Prater. Passing the lock Freudenau, the ship docks at Marina Wien. Alongside Danube Island, the Peace Pagoda and the Ernst Happel stadion our ship will sail to the next stop, Reichsbrücke.

Starting at the stop Reichsbrücke we show you the "modern Vienna" with the skyline of the Danube, the Danube Tower and the Millenium Tower. Through the lock Nussdorf we reach the Danube Canal, where you experience the "historical Vienna" and interesting architecture: the district heating plant Spittelau by Hundertwasser, the Rossauer Baracks, the Ring Tower, the Urania Observatory and many more.



# **Guided Tour Of Cesky Krumlov**

Prague

**Duration:** 10:00 Hours Approx

Prices: Price Per Person

Туре	Adult	Child	Infant	Teenager	S. Adult
Shared Vehicle	EUR 86	EUR 69	EUR 69		EUR 86

#### **Description:**

Discover one of the most charming historic destinations in the Czech Republic on this 10-hour tour to Ceský Krumlov from Prague. Stroll through the UNESCO World Heritage-listed Old Town on a guided walking tour, and admire the courtyards and interiors of the 13th-century Cesky Krumlov castle. There's also free time to tour the streets, shops, and pubs independently. Meet your local guide at 9:15am in Prague's city center. Board the comfortable shuttle bus and relax on the 2.5-hour drive through the Czech countryside, passing picturesque meadows, farmland, and forests. Arrive at the ancient medieval town of Ceský Krumlov, located in scenic Southern Bohemia along the banks of Vltava river. Take a guided walking tour of the Old Town. The historic center was founded in 13th-century and retains its former medieval character, earning it UNESCO World Heritage status. Ceský Krumlov castle is the second largest castle in the country after Prague Castle. It was a seat of the powerful Rozmberk and Schwarzenberg families and now houses rich historical collections. Tour the courtyards and interiors and don't miss the unique 18th-century castle theater in the castle gardens. The castle entrance fee is included, except in winter when the road to the castle is closed. Before beginning the drive home, enjoy extra time to rest in one of the many stylish and cozy pubs. Settle in for the journey back to Prague, arriving back at the original departure point at around 7:15pm.

# legenda Cruise

**Budapest** 

Prices: Price Per Person

Туре	Adult	Child	Infant	Teenager	S. Adult	
Shared Vehicle	EUR 24	EUR 14	EUR 14		EUR 24	

#### **Description:**

A pleasant time on board of our panoramic boat, sailing between the splendid vision of Buda & Pest and an optional free time on Margaret Island.

Daytime Danube cruise, a pleasant time on board of our panoramic boat, in Budapest and an optional free time on Margaret Island including

- 1 h long daytime sightseeing cruise
- 30-language audio-guide
- 1 glass of drink choice of champagne, wine, beer, soft drinks, mineral water
- 1 glass of "Duna Bella" lemonade
- Free wifi on board
- +PLUS+

Optional services for FREE of charge on cruises marked with "+":

• 45minutes free time on Margaret Island.

You may stay longer, depending on the

seasonal boat schedule.

· Exclusive Margaret Island map with

recommended walking tours and sights info

- Special discounts on Margaret Island activities and restaurants
- 25% bike rental (Bringó)
- 10% at cafe and bar of Hotel Thermal
- 10% at restaurant, brasserie, cafe and bar of Grand Hotel
- 10% at spa of Hotel Thermal don't forget your swimming suite
- · Return boat tour to the city center



## **Prague Old Town and Jewish Quarter Walking Tour**

Prague

**Duration:** 03:00 Hours Approx

**Prices:** Price Per Person

Туре	Adult	Child	Infant	Teenager	S. Adult
Shared Vehicle	EUR 46	EUR 34	EUR 34		EUR 46

#### **Description:**

Experience the essence of the very heart of Prague's Old Town and Jewish Quarter. You will hear the stories concealed behind the house signs and statues on the Powder Tower, Municipal House, Clementinum, St. Nicholas Church, Old Town Hall with its famous astronomical clock. Then discover, in the Old Town, the old Jewish Ghetto, where the many synagogues and the Jewish Town Hall are placed around an Old Cemetery, creating the most well preserved Jewish monuments in Europe. The Jewish were among the first settlers and contributed to the colorful past of Prague. Listen to bizarre and tragic stories about their many habits and also to the funny tales about Rabi Low and his legendary monster Golem. Also pass by the places connected with the life and work of the most famous jewish writer Franz Kafka. Services of a local guide and panoramic map.



# Private Bratislava Day Trip from Budapest

**Budapest** 

**Prices:** Price Per Person

Туре	Adult	Child	Infant	Teenager	S. Adult
Private Vehicle 2 Pax	EUR 310	EUR 310	EUR 310	EUR 310	EUR 310
Private Vehicle 4 Pax	EUR 310	EUR 310	EUR 310	EUR 310	EUR 310
Private Vehicle 6 Pax	EUR 310	EUR 310	EUR 310	EUR 310	EUR 310

#### **Description:**

Bratislava is one of the oldest Celtic towns, the boarder of the Roman empire, the western bulwark of the Hungarian Kingdom, the last marine port of the Danube during the Middle Ages, the town of merchants and craftsmen with rich vine culture tradition, and the Coronation town of Hungarian Kings for more than 200 years. Discover Bratislava with a private guide on a one day trip from Budapest!



### Szentendre Half-Day Tour from Budapest

**Budapest** 

**Duration:** 04:00 Hours Approx

Prices: Price Per Person

Туре	Adult	Child	Infant	Teenager	S. Adult
Shared Vehicle	EUR 50	EUR 50	EUR 50		EUR 50

#### **Description:**

"Join us on this half day tour to visit Szentendre that is also called as the southern gate of the Danube Bend. Explore the Mediterranean atmosphere in this charming town with professional guide

Join us on this half day tour to visit Szentendre that is also called as the southern gate of the Danube Bend. (The bus ride takes appr. 45 minutes.) Explore the mediterranean atmosphere in this charming town with professional guide and marvel at the number of galleries, performers and musicians on the street. After a walk around the Artists Villlage we invite you for a traditional ""kolbász"" - roast sausage tasting. During your free time before the boat leaves Szentendre you have the possibility to visit some museums (e.g. Margit Kovács Ceramic Museum or the Marzipan Museum exl. the tour) At the end ofthe tour, we return to Budapest by public scheduled boat. The tour ends at the Pier / City Centre."



#### VItava River Cruise

**Prague** 

**Duration:** 00:55 Hours Approx

**Prices:** Price Per Person

Туре	Adult	Child	Infant	Teenager	S. Adult
Shared Vehicle	EUR 15	EUR 8	EUR 8		EUR 15

#### **Description:**

See Charles Bridge, Prague Castle, Kampa Island and the other sights of Prague from the water on this 55-minute cruise. Sail the Vltava River and learn about the city's highlights from the on-board commentary. Enjoy comfortable climate-controlled indoor cabin or outdoor deck. Take in stunning panoramic views of Charles Bridge, Prague Castle, and the skyline of the City of a Thousand Spires from the comfort of a boat on the Vltava River. This river cruise is perfect for families with small children or anyone who wants to enjoy an unforgettable experience in just an hour's time. Friendly bar staff serve light snacks along with coffee or cold drinks on the upper deck so you don't miss a moment of the action. The cruise begins and ends at pier 17 on the banks of the Vltava River. An inside deck, heated in the winter and air-conditioned in the summer, is also available.

# **TERMS & CONDITIONS**

Dear Traveler,

We sincerely thank you for your interest in booking our Tour to Europe. As you know all tours may vary from destinations to destination. We wish to brief here certain procedures for booking and conditions on the tour to make your holiday memorable. We request you to book the tour only after complete reading and after full acceptance of our terms and conditions.

# **Brochure Accuracy:**

All information given in the Brochure / Itinerary / Sightseeing Tours are based on the information available at the time of publication. We reserve the right to change any brochure / itinerary before or after booking of your tour due to any event beyond our control. In case if we will know about any changes before your departure we will update or communicate with you otherwise our Tour Manager or Local Representative will inform you of the changes on the tour. We have provided information to the best of our knowledge and we will not be held responsible for any inaccuracy in brochure.

#### How to book Customise Tour Package

- Upon receiving inquiry request, our travel consultants will start to assist you in building a pleasant travel plan according to your special requirement and interest.
- Upon receiving package confirmation we will start to check as per current availability of proposed hotel or similar & rates / airline rates / internal flight & train rates & send final package cost
- Kindly accept the package confirmation in written to process the booking
- It is compulsory for customer to check the hotel reviews on booking.com /
- Trip advisor and give final confirmation in Email.
- Upon the receipt of a deposit we'll secure your reservation and process your final booking immediately & will be confirmed post 48 hours of process
- However, it is possible that at the time of booking (and especially during the peak season) the hotel or the room category mentioned by us is full. In that case we will give you an alternate hotel or an alternate room (higher category or lower category). Change in costs, if any, will be intimated to you and balance payable by you or to you will be paid by you or refunded to you as the case may be.
- Once your booking is confirmed, we will send you a confirmation letter with the proposed flights, hotels, and tours in details. Should any conditions change after the confirmation, we reserves the right to make changes and provide you with the similar alternative options
- These package is customizable, which means that changes can be done to the itinerary/activity, if you desire so. Any alterations may result in additional payment & the final payment will be calculated as per the changes made in the itinerary which will be outlined in the confirmatory e-mail sent to you.
- Kindly fill our Booking Form and Submit Dully Signed with Terms & conditions of booking
- Passport Copies of First and Last Page of All Passengers (All Passport Must be valid minimum 6 months valid from
  the date of your return and it's solely passengers responsibility to check before submission. Any booking which
  has been action on non-valid passport passengers are liable to pay any charges incurred due to thesame)
- Deposit Amount: Rs.50000/- per person to secure your Tour and if booking is within 60 Days of Travel then deposit require as per the payment required on that particular date as per payment policy mentioned below.
- Copy of your PAN Card.
- 3 Years IT Returns of all travelling passengers (whoever has it)
- Final Vouchers can only be issued once full payment received
- No amendment requests will be accepted 10 days before the departure

#### Validity of Rates, fares & Taxes

- All the rates are subject to change without any prior notice
- Costing of the current tour is based on current Airfare and Taxes as on October '2018. Any further increase in airfare OR taxes due to increase in the fuel price, change in government Regulations, taxes, etc., charged by the airline will have to be borne by the passengers that may be before or after booking of tour.
- All rates are strictly subject to availability at the time of booking from Airlines, Hotels, Meals, Sightseeing, Coaches,
   Train Tickets (if any) etc.

#### Tour Cost, Taxes & Rate Of Exchange

- ROE will be determined on the day when you make the final payment.
- All our Tours are priced in two parts Indian Rupees and Foreign Currency Amount (which is EURO / Great British Pound / Swiss Francs depending on Tour / Destination you choose to visit). However the cost must be paid in India before your departure in Indian Rupees only. Foreign Exchange Amount will be converted to Indian Rupees with the prevailing rate of exchange of respective currency on the day when you make final Payment towards forex part.
- The initial deposits & initial payments will be towards the INR or Indian rupee payments. Later, as and when you
  pay towards foreign exchange component, the rate of exchange is counted towards the forex rate prevailing on
  that day exchange rate.
- Initial Deposit will be considered towards Indian Rupees part only.
- Addition to Tour Cost 5% Service Tax is applicable on entire tour cost unless specified in the Inclusions.

#### **Hotels & Apartments**

- Generally rooms in European hotels are very compact and small in size( Approx 15m2-18m2)
- Unlike Asian or other countries most of the hotel rooms in Europe are relatively small and not all hotels have airconditioners or fan due to climatic conditions.
- Most of the Hotels will accommodate up to 3 persons in room and for your comfort also accept minimum of 3
  persons in one room.
- Most hotels have more Twin rooms. Double rooms are available upon request but not guaranteed. If the Double room is not available a Twin room will be given.
- Please note that size of the Double and Triple rooms are usually the same. In Triple room, third bed is typically a roll- away bed or an extra bed.
- Please note that standard check in time is 1500 Hrs and Check out is 1100 Hrs in Europe. (It may vary from Hotel to Hotel)
- Room Rates are based on Standard Rooms. Supplement cost will be applicable for Sea Facing /Lake Facing / Deluxe / Suite Rooms.
- Allocation of the Rooms are done only while check-in by the Hotel Front Desk and are not in our limits.
- Adjacent rooms/ Rooms on same floor cannot be committed or guaranteed.
- Cooking anything in the hotel is strictly prohibited, in case of not following the rules, heavy penalties are levied to the passenger.
- Any damage caused by the passengers in the hotel or apartment rooms. For example: Breakage of any assets,
  oil stains in the rooms, scratches on the glass or wooden flooring. Heavy penalties will be charged by the hotel to
  be borne by the passengers. Such penalties will be charged on the refundable deposit paid at the properties or
  asked additionally.
- As tap water is drinkable in Europe. Hotels do not provide complimentary drinking water.
- Tea Kettles are not provided in all the Hotel Rooms, we suggest to carry your own.
- Most of the times Wi-fi is not available in the rooms, can be accessed only in the public areas like lobby of the Hotel.
- No room services/ No bell boy / No proterage at any Hotel / Apartment
- On check in, in Apartments & Hotels, Refundable Deposits are blocked at every Hotel / Apartments on forex card
  or Credit card only. It may take upto 15 Days to 1 Month for the deposit to reflect back into your account.
- Incase of Apartment Booking immediate 25% cancellation charge will be applicable in any case & further
  cancellations will be applicable as per policy and a few apartments are also non refundable kindly check at the time
  of Booking
- Early Check in & Check out subject to availability & not guarantee basis
- Tourist city taxes to be paid locally by passenger at each individual hotel upon check in

#### SIC Tours (Seat In Coach) & Sightseeing

- Seat in coach tours have a city centre pick up. City centre point to be reached on your own, it is the
  responsibility of the customer to ensure that they reach on time at the designated place of pick up & If you are
  unable to reach on time then it will be considered as no show & no refund will be given for any unutilized service
  & customer will have to make their own private arrangement of missed tour at their own cost.
- Optional sightseeing has to be booked in advance on your own by paying an additional cost.
- SIC tours have fixed route & itinerary & will not deviate from the same
- Please note that Eiffel Tower ticket time slots to go up needs to be pre purchased and the same has very limited availability. If the same is not available we may have to queue up and the queue may last up to 2 to 3 hrs.
- Many times due to strong wind or overcrowding on the 3rd level they stop the sale of the tickets and / or do not allow going on the top (3rd floor). In that case there will be no refund on the tickets.
- Any monuments entrance does not included in SIC tours unless specified

#### **Notes For Private Tour:**

- It is strictly not allowed to eat, drink or smoke inside the Coach.
- It is compulsory to wear Seatbelts in the vehicle.
- Coach Captains are bound by European laws and restrictions about driving hours per day and per week. All
  itineraries are planned as per them. Therefore it is absolutely essential for passengers to follow the time very strictly
  and punctually.
- Our coaches will not have any WIFI facilities on board.
- Final itinerary is compiled by keeping European driving laws & regulations in consideration
- Guests are required to adhere to the timings as mentioned in the itinerary.
- All services are confirmed as per the timings mentioned in the itinerary.
- Any delays will result into curtailment or complete cancellation of service.
- We shall not be responsible for any alternate or compensative arrangements.
- Guests are requested to present themselves minimum 30 minutes before commencement of any service.
- Guests are requested to carry their passport at all times & produce when required by the local governing authority.
- Any extra service/s consumed beyond confirmed service has to be paid & settled directly.
- If Tour Manager Not included then Lead passenger has to take responsibility for time/place co-ordination with the drivers, hotels, restaurants, guides, attractions entrances, etc.

# Please note EC regulations for Long Distance Coach Drivers:

- Driver is not to exceed 12 hrs on duty with the group
- The duty time with the group would be reduced as required,
- Incase the Coach parking location is someplace other than group stay hotel
- In one day, a driver is not permitted to drive for more than 9 hrs
- In one day, a driver must have 11 consecutive hours of rest
- Driver is required to have a min. rest time of 45 minutes for every 4 hours of wheel time
- One driver could drive maximum 12 days continuously then 2 days rest is mandatory.
- Coach will not remain at disposal as per clients request

#### Validity Of Rates, Airfare &Taxes:

- All the rates are subject to change without any prior notice
- All rates are strictly subject to availability at the time of booking from Airlines, Hotels, Meals, Sightseeing, Coaches, Train Tickets (if any) etc.

#### **Payments And Options For Payments:**

Payments are accepted in Indian Rupees only. Payments can be made by Cheque, Bank Transfers, Demand Drafts, Cash (Maximum upto INR 49000/- per person with PAN Card Copy) and Credit Cards.

- Copy of PAN Card is required if Payment is made by cash and is more than Rs.50,000/-
- If you are paying by Credit Card 1.24% of the amount paid by the card will be charged additionally on and above the tour cost.

#### Refunds:

- There will be no refund on unutilized services or partly utilized services.
- Due to reasons beyond our control such as strikes, heavy traffic, rain etc. or you did not use services such as Meals, Entrance Fees, Sightseeing Tour, Hotels, Cruises, Optional Tours it is clearly understood that there will be no refund due to any reason whatsoever.
- Any refund (if due) process will take minimum 30 days or the time taken as per the supplier policy on whose services needs to be refunded.
- Refunds will be given in Indian Rupees and through Cheque or Bank Transfers only in your account even though payment is done by cash.
- If refund is due in foreign currency the ROE will be considered on the day when the payment was made.

#### Visas:

- As an International Traveller one is obliged to obtain necessary visas for their required Travel.
- As your tour operator we may give guidance to obtain for your visas but granting of the visas are solely at direction of respective consulate / embassy only.
- For the guidance we will charge and that amount may include Visa Fees, Costs Incurred in the Process.
- Please note that for UK visas person has to go and submit their documents on their own. We can only help and assist with preparation of documents and seeking the appointment for the submission.
- The entire visa Fees and Charges are non-refundable and in case of non-availability or denial of the visas. You are liable to pay Visa Charges Stated by us plus any cancellation charges (if falling in cancellation period). (Stated as above in Cancellation Policy).
- All visa must be processed at least 75 Days prior to your departure date. We must get all visa documents as per requirement minimum 75 days prior to your departure date to Process visas on time for your successful travel however giving documents on time does not guarantee visas or on time availability of visas.
- All the Visa Documents needs to be sent before 70 days (Or stipulated period) and incase of non-compliance of visa documents or late documentation passengers are liable to pay Cancellation Charges.
- Passengers confirming tour within 45 Days of travel date may face cancellation or date change of departure due
  to inadequate time for the visas. Heavy charges may apply on the same. However Hummingbird will not be held
  responsible in case of any delay, rejection or non-availability of visas from the Consulate and passengers are liable
  to pay all the additional charges occur because of the same.
- Granting Visas and Granting Visas on time is solely at the discretion of Embassy / Consulate. We act only as a
  facilitator for obtaining Visas. Consulate may ask you or entire family to appear personally for Interview or
  Biometrics. Any cost incurred for this must be paid by the passengers only.
- For any rejection or non-availability of the visas Passengers are liable to pay Cancellation Policy Stated above and Hummingbird Travels under any circumstances will not be held responsible or liable for any cancellations.
- If you are unable to travel on the Tour you have booked due to any error on the part of Embassy / Consulate or Incorrect Visas or Delayed Visas you shall have an option to travel on future date tour or change in your Individual Bookings. Amendment and Cancellation charges applicable and are to be borne by the passengers only.
- Consulates are not in Ahmedabad. Your travel cost and arrangements for travelling to Delhi/Bombay or any place due to personal calls Or submissions is totally on your account only.

# **CANCELLATION CHARGE INCASE OF VISA REJECTION (Before 60 Days of Departure):**

- If UK Visas rejected Rs. 17,500/- Per Person + Ticket Cancellation as Actual
- If Schengen Visas rejected Rs. 15,000/- Per Person + Ticket Cancellation as Actual
- If UK & Schengen Visas rejected Rs. 32,500/- Per Person

## (Within 60 Days of Departure):

Cancellation will be charged as normal Tour Cancellation Policy as mentioned above \*5% Service Tax is applicable on all cancellation amounts.

#### Cancellation and / Or Amendments by Traveler:

- All cancellations / amendments must be received in Writing to us either by email or Fax and has to be followed by a phone call by a concerned traveler. Once received we shall action the same in 24 to 48 Hours.
- Any Amendments you make after booking the tour will be treated as new booking and will be Strictly Subject to
  availability and rates available at the time of changes requested. If the same is made within cancelation period,
  cancellation charges will apply. Also it is must to put this requests in writing and get confirmation is writing from our
  side. For any amendment the company reserves right to charge Rs.5000/- per transaction on and above any
  additional cost / amendment charges / applicable cancellation.
- If you wish to deviate your tour from the group on return to India the same is permitted. You will have to pay Rs.5000/- per deviation plus difference of Airfare as per availability of the date you wish to travel on. Pre Tourdeviations are not possible on Group Airfare. If you wish to go earlier than Group Departure Date than you are required to pay the difference of Individual Airfare and Group Fare.
- Any request to Change the tour date will be treated as cancellation on the last tour and fresh booking on the new tour. Cancellation charges will apply as stated above on the tour you are cancelling. New Tour may have different pricing even though may have a same itinerary and passengers are liable to pay the new tour charges.
- Please note that Hummingbird Travels will be not be liable to pay any Cancellation Charges / Compensation /
  Expenditure if you are unable to join the tour due to any illness, court orders, non-availability of travel
  documents or visas, the same has to be borne by passengers only.

# **GOT QUESTIONS?**

#### **GENERAL**

#### Q: How many countries are in Eastern Europe?

Eastern Europe comprises of nations on the eastern side of Europe. UN Statistics Division lists Bulgaria, Turkey, Greece, Scotland, Hungary, Czech Republic, Croatia, Russian Federation, Slovakia, Romania, and Poland as countries in Eastern Europe.

## Q: What is Hop on Hop off Tour in this Eastern Europe Package?

Hop on Hop Off bus tour is one of the most impressive ways to discover the attractions during your Europe tour. It is accompanied by audio interpretations and tourists can even get down at different places and continue their journey later on from designated spots.

# Q: What is the best time to visit Eastern Europe?

Shoulder season (spring: March-May) and (autumn: September-November) is often preferred as the best time to visit Eastern Europe. The crowds aren't as heavy as in peak season. The climate of Eastern Europe during these months is more temperate and prices are lower than in the summer months, but some attractions, restaurants, and hotels may operate on reduced schedules during this time.

#### Q: What are the best Eastern European countries to visit?

With a rich history, gorgeous architecture and a variety of cultures, Eastern Europe offers a wealth of destinations to explore. Some of the best countries to visit during your Eastern Europe tours are:

- Russia
- Czech Republic
- Romania
- Ukraine and many more

#### Q: Why is Eastern Europe colder than in Western Europe?

Atlantic Ocean is great at keeping the temperatures mellow and calm throughout the year as a result of the Gulf Stream that pours enormous amounts of warm water towards the European west coast. As Eastern Europe is far from the ocean, this results in the continental climate with hot summers and cold winters.

#### Q: What are the best things to do during the Eastern Europe tour?

Some of the best things to do during the Eastern Europe tour are as below:

- Snorkeling and scuba diving- Croatia
- Shop your heart out at Grand Bazar- Turkey
- Enjoy Vintage car tour- Czech Republic
- Discover the Acropolis Museum- Greece

## Q: What are the best places to visit during the Eastern Europe tour?

Some of the best places to visit during the Eastern Europe tour are as below:

- Classic Game of thrones tour Croatia
- Blue Mosque- Turkey
- Hagia Sofia- Turkey
- St. Vitus Cathedral- Czech Republic
- Prague Castle Tour- Czech Republic
- Athens city tour- Greece
- Mykonos- Greece

Q: Is Eastern Europe safe for solo female travelers?

Travelling solo to Eastern Europe is not a bad idea but then you need to be more cautious and responsible. You need to be aware of how to stay safe, how to keep your belongings from getting stolen, and which spots are the best even if you're traveling alone.

Q: What are the best East Europe tour packages offered by Hummingbird Travels?

Hummingbird Travels offers you with some of the best packages for Eastern Europe and they are as below:

- European Eminence Summer 2020: 20 Nights / 21 Days
- Elegant Eastern Europe: 8 Nights / 9 Days
- Eternal Europe Summer 2020: 17 Nights / 18 Days
- Highlights of Russia: 6 Nights/ 7 Days
- Amazing Eastern Europe by Rail: 7 Nights/ 8 Days

Q: What are the different modes of transportation provided to passengers on tour?

At the time of booking, passengers are given different options to choose their mode of transportation like: In Private Transfer you can also choose to do sightseeing by private vehicle which will be available from one point to another. The private vehicle will be prebooked on a pre decided route and timings decided in advance as well. Vehicle at disposal means that a car will be with you throughout the travel trip for which timings and kilometers will be decided in advance. If you use the car outside the travel package distance or time limit then it may not be possible or it will be charged additionally. Vehicle at disposal offers more flexibility and control over the itinerary. Private van tours include a vehicle at disposal.

SIC (Seat in coach basis) SIC coach transfers depart only at fixed times and stop at different hotels enroute where other passengers may be picked up or dropped off which means it is time consuming. You will be traveling with other passengers and passengers of different nationalities which offers a good chance to interact with people from different parts of the world. Before joining the tour you need to exchange tour vouchers for your original tickets from the concerned office. Many times the tour starting point is not from the hotel so then you need to reach the departure point from your hotel at your own expense.

#### Q: What kind of food is offered to travelers on tour?

Meals which will be provided on tour will be mentioned in your tour itinerary. Usually meal menu contains of Indian vegetarian food, Jain food (no onion, no garlic, no potato), local vegetarian food, if requested Indian non - vegetarian food and local non - vegetarian food. All Meal Requests must be clearly specified at the time of booking.

# Q: What is the procedure to obtain visa to visit the said destination?

Visa is an official permit that helps you enter a foreign country and stay there for a specific period of time. Hummingbird does serve visa service. Talk to our travel consultant for visa process details for which you will have to submit certain documents.

# **Q:** What is the best time to visit the said destination?

Europe may not be among the biggest continents but rather it has an exceptionally varied geography. Along these lines, the atmosphere of Europe is distinctive according to the region from bright Mediterranean isles to arctic Norwegian fjords.

The ideal time for Indians to travel is from April to September. This is a period of Spring & Summer. During this time the climate mildly warm & days are long, allowing maximum time to explore. If you are choosing winter experiences like skiing, snowshoeing etc. or wanting to experience Northern Lights, you must travel during the winter between December & March.



# What our client says about us

Hummingbird travel agency has given a very good response in terms of communication, services, etc. The travel has given us fast nd reliable information regarding tours & travel packages.

I will always to be part of Hummingbird and recommend all of you to give chance once. Thank you Hummingbird...

# - NILESH SHAH



















# Let's take a ride of the world with **HUMMINGBIRD TRAVELS**

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