



HUMMINGBIRD
LET'S TAKE A RIDE OF THE WORLD

ICELAND

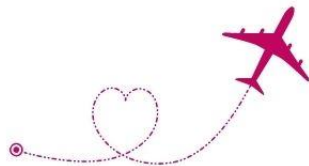
EXPLORE THE WORLD WITH US!



Congrats! Here is the package for you.

EXPLORE ICELAND

Enjoy 14 Nights / 15 Days - Land Package



Code: HT032



YOUR VACATION AT A GLANCE!!

SNAPSHOT 

OPTIONAL EXCURSIONS 

INCLUSION / EXCLUSIONS 

IMPORTANT NOTES 

HOTELS 

GOT QUESTIONS? 

SIGHTSEEINGS 

TERMS & CONDITIONS 

MEALS 

REACH US AT...!! 

TRIP COST & CANCELLATION POLICY 

GET SET GO...!! 

SNAPSHOT



THEMES

Nature Lovers



ACTIVITES

6



VALIDITY PERIOD

01 Jan 2020 to 30 Sep 2022



DESTINATIONS

Stockholm(2N) - Bergen(2N) - Balestrand(1N) - Oslo(2N) - Cruise(1N) - Copenhagen(2N) - Reykjavik(4N)



HIGHLIGHTS

- ✓ Balestrand- an idyllic village on the main Sognefjord with its narrow fjord branches and scenic and lush mountain landscape
- ✓ Flamsbana scenic journey – the incredible train journey from the high mountain station Myrdal to flam at the very heart of Aurlandsfjord
- ✓ Gullfoss Waterfall: Gullfoss is one of the main attractions in Iceland and gives its name to the Golden Circle
- ✓ Blue Lagoon: It is a geothermal spa in southwestern Iceland.
- ✓ Geysir: It was the first geyser described in a printed source and the first known to modern Europeans

INCLUSIONS / EXCLUSIONS

INCLUSIONS

- Arrival transfer in Stockholm on private basis
- Departure transfer in Copenhagen on private basis
- One way ferry ticket from Bergen to Balestrand
- One way ferry ticket from Balestrand to Flam
- Scenic Rail Journey on Flamsbana from Flam to Myrdal to oslo via Geilo

EXCLUSIONS

- Airfare
- Insurance
- Internal airfare – Copenhagen - reykjavik
- Visa Cost
- 5% GST on total tour cost
- Cost of Meals (Lunch and Dinner)
- Cost of Sightseeing (Except Above)
- Any personal expenses i.e. Laundry, Tips, And Phone calls etc.
- Anything which is not mentioned in Inclusions.
- Any surcharge applicable during your travel dates.
- No Porterage Included. You have to carry your luggage on your own to your room.
- All Museums and Monuments are from outside unless mentioned in inclusions.

HOTELS

PLAN: STANDARD

- 2 Night(s) in Stockholm at 3 Star Hotel or similar
- 2 Night(s) in Bergen at 3 Star Hotel or similar
- 1 Night(s) in Balestrand at 3 Star Hotel or similar
- 2 Night(s) in Oslo at 3 Star Hotel or similar
- 2 Night(s) in Copenhagen at 3 Star Hotel or similar
- 4 Night(s) in Reykjavik at 3 Star Hotel or similar

PLAN: DELUXE

- 2 Night(s) in Stockholm at 4 Star Hotel or similar
- 2 Night(s) in Bergen at 4 Star Hotel or similar
- 1 Night(s) in Balestrand at 4 Star Hotel or similar
- 2 Night(s) in Oslo at 4 Star Hotel or similar
- 2 Night(s) in Copenhagen at 4 Star Hotel or similar
- 4 Night(s) in Reykjavik at 4 Star Hotel or similar

SIGHTSEEINGS

Stockholm, Sweden

- Hop-On Hop-Off Bus and Boat Ticket in Stockholm

Bergen, Norway

- 24 Hour Bergen Card

Oslo, Norway

- Guided City Tour of Oslo

Copenhagen, Denmark

- City Sightseeing Copenhagen Hop on hop off

Reykjavik, Iceland

- City tour of Reykjavik with Entrance to Aurora Museum
- Golden Circle, Kerid Volcanic Crater, and Blue Lagoon Day Trip from Reykjavik

MEALS

- 14 Breakfast

TRIP COST

PLAN: STANDARD

INCLUDED HOTELS

- 2 Night(s) in Stockholm at 3 Star Hotel or similar
- 2 Night(s) in Bergen at 3 Star Hotel or similar
- 1 Night(s) in Balestrand at 3 Star Hotel or similar
- 2 Night(s) in Oslo at 3 Star Hotel or similar
- 2 Night(s) in Copenhagen at 3 Star Hotel or similar
- 4 Night(s) in Reykjavik at 3 Star Hotel or similar

	Double Sharing (Per Person)	Triple Sharing (Per Person)	CWB (Per Person)	CNB (Per Person)
2 Pax	EUR 1,860	EUR 1,860	EUR 1,280	EUR 1,030

* Note: 5% GST Additional On Total Tour Cost. T&C Apply at time of Booking.

* Exclusive of TCS (5.00%).

* TCS is paid to government on payment of receipt or invoice, whichever is earlier and hence the amount of TCS paid is non-refundable in case of cancellation of tour

PLAN: DELUXE

INCLUDED HOTELS

- 2 Night(s) in Stockholm at 4 Star Hotel or similar
- 2 Night(s) in Bergen at 4 Star Hotel or similar
- 1 Night(s) in Balestrand at 4 Star Hotel or similar
- 2 Night(s) in Oslo at 4 Star Hotel or similar
- 2 Night(s) in Copenhagen at 4 Star Hotel or similar
- 4 Night(s) in Reykjavik at 4 Star Hotel or similar

	Double Sharing (Per Person)	Triple Sharing (Per Person)	CWB (Per Person)	CNB (Per Person)
2 Pax	EUR 2,310	EUR 2,310	EUR 1,580	EUR 1,190

* Note: 5% GST Additional On Total Tour Cost. T&C Apply at time of Booking.

* Exclusive of TCS (5.00%).

* TCS is paid to government on payment of receipt or invoice, whichever is earlier and hence the amount of TCS paid is non-refundable in case of cancellation of tour

PLAN: NO HOTEL

	Double Sharing (Per Person)	Triple Sharing (Per Person)	CWB (Per Person)	CNB (Per Person)
2 Pax	EUR 860	EUR 860	EUR 650	EUR 650

* Note: 5% GST Additional On Total Tour Cost. T&C Apply at time of Booking.

* Exclusive of TCS (5.00%).

* TCS is paid to government on payment of receipt or invoice, whichever is earlier and hence the amount of TCS paid is non-refundable in case of cancellation of tour

PAYMENT SCHEDULE

- For Booking 50% Advance is Mandatory to Hold the Booking.
 - 25% Advance Payment need to deposit before 60 days of booking.
 - 50% Advance Payment need to deposit before 45 days of booking.
 - 100% Advance Payment need to deposit before 30 days of booking.
 - Booking only get Confirm on 100% Payment Receipt.
 - If Failed to Follow this Policy so Hummingbird has rights to Cancel all Booking and Entire Payment which you made is a Non Refundable.
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CANCELLATION POLICY

- Bookings cancelled 25 days prior to arrival will carry 100% retention charge of total bill value Except Flight Charge Flight is as per Airline Rule.
- Booking cancelled 45 to 26 days prior would result in 50% retention of total bill value Except Flight Charge Flight is as per Airline Rule.
- Booking cancelled 60 to 46 days prior would result in 10% retention of total bill value Except Flight Charge Flight is as per Airline Rule.
- No-Show will carry a 100% retention charge on total bill value.

BANK DETAILS

Account Holder Name	Hummingbird Travels	Hummingbird Travels	Hummingbird Travels
Account Number	50200067761712	921020028966999	324005001441
Bank Name	HDFC BANK	Axis Bank	ICICI BANK
IFSC Code	HDFC0000888	UTIB0000032	ICIC0003240
Branch	AMBAWADI	Vastrapur	Rakhiyal

GET SET GO..!!

Day

1

India - Stockholm

Arrive at Stockholm international airport. Transfer to your hotel and check in. Today you can visit the oldest part of Stockholm Gamla Stan, the tiny adjacent island, of Riddarholmen - The old town centre and the most popular of all Stockholm sights. Overnight in Stockholm.

Day

2

Stockholm

After morning breakfast, depart for Stockholm city tour by using your hop on hop off bus pass. Visit City Hall known as symbol of Stockholm and architectural masterpiece where Nobel peace prize. Later you can opt to visit Vasa Museum where you will explore the beautiful Vasa Ship sank on her maiden voyage in 1628. After visit to Vasa Museum we shall stop at Fjällgatan situated up at the edge of a cliff with a spectacular view over Stockholm. Later afternoon you can opt to visit Drottningham Palace where the Royal Family lives which surrounded by beautiful gardens. Overnight in Stockholm.

Breakfast

Day

3

Stockholm - Bergen

Today after breakfast, transfer to airport on your own and depart for your flight to Bergen. Arrive at Bergen and check in to your hotel. Surrounded by seven hills and seven fjords Bergen is a beautiful city. Arrive and transfer to your Hotel on your own and check in. Later day is free at leisure. Overnight in Bergen.

Breakfast

Day

4

Bergen

Today after breakfast, depart for Bergen city tour by using your Bergen card. Make sure to visit Bryggen, the UNESCO World Heritage-listed site. Bryggen and buzzing harbour as its centrepiece, Bergen climbs the hillsides with hundreds of timber-clad houses. Later you can opt to go for a funicular ride up to the top of Fløyen Mountain for magnificent views of the city. Overnight in Bergen.

Breakfast

Day

5

Bergen - Cruise - Balestrand

After morning breakfast, make your own way to take a cruise from Bergen port to Balestrand. Arrive at Balestrand and check in to your hotel. Balestrand is known for wonderful light and breathtaking nature. Artists from all over the world have traveled here for inspiration, and traces of both English and German architecture can be seen in the many villas. Later day is free at leisure. Overnight in Balestrand.

Breakfast

Day

6

Balestrand - Flam - Oslo

After breakfast, make your own way to depart for your cruise to Flam. Arrive at Flam and transfer to Flam railway station to take a train to Oslo (Flamsbana scenic train). Arrive at Oslo and transfer to your hotel. Later check in to your hotel. Overnight in Oslo.

Breakfast

Day

7

Oslo

After morning breakfast, make your own way to depart for Oslo city tour which covers Vigeland Park and Kon – Tiki Museum. Later day is free at leisure. Overnight in Oslo.

Breakfast

Day

8

Oslo - Overnight Cruise - Copenhagen

After breakfast, check out from hotel. Morning is free at leisure to explore on your own. later afternoon board a DFDS Scandinavia Segways (Overnight Ferry) OR similar to Copenhagen. Overnight in Cruise.

Breakfast

Day

9

Copenhagen

Breakfast on board and check out. Arrive at Copenhagen and transfer to your hotel on your own and check in. Later you can opt to visit beautiful Tivoli Gardens. Here you may opt for number of exciting rides or relax or do picnic in the gardens. Return back to your hotel. Overnight in Copenhagen.

Breakfast

Day

10

Copenhagen

After breakfast depart for Copenhagen city tour by using your hop on hop off bus pass. Start the tour with visit to the statue of The Little Mermaid which sits on a rock in the harbour which based on a tale by Hans Christian Andersen. You can opt to visit Amalienborg Palace, home of Danish Royal Family. You can have a small photo stop at main monuments of the city, Chistianborg Palace, Parliament House, Nyhavn - Harbor in Copenhagen. Overnight in Copenhagen.

Breakfast

Day

11

Copenhagen - Reykjavik

After breakfast, depart for Copenhagen airport for your flight to Reykjavik. Arrive Reykjavik, Transfer to Hotel. Check in. Later day is free for Leisure. Overnight in Reykjavik

Breakfast

Day

12

Reykjavik - Blue Lagoon - Reykjavik

Visit Iceland's famous Blue Lagoon on a full-day trip from Reykjavik. Relax in the warm waters of this natural geothermal pool, and enjoy upgrades like spa treatments, water massages and private baths (own expense). Experience one of Iceland's natural wonders, surrounded by snowy mountains and otherworldly lava fields. Round-trip transportation from Reykjavik is included.

Breakfast

Day

13

Reykjavik - Golden Circle Tour - Reykjavik

After Breakfast, Depart for Golden Circle Tours. Want to see some of the best-known natural phenomena in Iceland on a day trip from Reykjavik? From spouting geysers, tumbling waterfalls and ancient volcanoes, the popular Golden Circle Classic full-day excursion by coach will introduce you to Iceland's world-renowned pristine natural beauty surrounding the capital.

The tour begins with a geothermal area in the picturesque landscape of Lake Thingvallavatn (this part of the tour may not be included in winter). Your tour also includes a visit to Thingvellir, where the Icelandic parliament Althingi was founded in 930, making it the oldest functioning parliament in the world. It is here that the slowly diverging tectonic plates of America and Europe meet.

Your tour continues to the beautiful waterfall of Gullfoss, a highlight of any visit to Iceland, along with the incredible spouting hot springs of Geysir and Strokkur. You will also visit Skalholt church, the ancient seat of the Icelandic bishops. On your way back to Reykjavik you'll travel through fertile agricultural areas. Overnight in Reykjavik

Breakfast

Day

14

Reykjavik - Southern Coast - Reykjavik

After breakfast, You can OPT for Southern Coast and Waterfalls Full-Day Bus Tour from Reykjavik. Your small-group full-day tour will take you through the ever-changing landscape of south Iceland to discover some of the country's biggest volcanoes, glaciers and most iconic waterfalls. After lunch (own expense) visit the black sand beach of Reynisfjara, see the famous Skogafoss waterfall and try walking behind the Seljalandsfoss waterfall. Your guide will also point out several notorious volcanoes, including Hekla, Eyjafjallajokull and Katla. Begin your full-day guided bus tour through the south Iceland farming lands to the black sand beaches, thundering waterfalls, powerful volcanoes and majestic glaciers on the south Coast. Return Back to Reykjavik. OR you can Depart for Whale Watching tour from Reykjavik. Overnight in Reykjavik

Breakfast

Day

15

Reykjavik - Keflavik - India

After breakfast, check out and transfer to Keflavik Airport for your flight back to India with your beautiful memories of your tour.

Breakfast

TAKE-OFF...!!

FLIGHT & TRANSPORT

- Arrival transfer in Stockholm on private basis
- Departure transfer in Copenhagen on private basis
- One way ferry ticket from Bergen to Balestrand
- One way ferry ticket from Balestrand to Flam
- Scenic Rail Journey on Flamsbana from Flam to Myrdal to oslo via Geilo

IMPORTANT NOTES

- Kindly accept the package confirmation in written to process the booking
- It is compulsory for customer to check the hotel reviews on booking.com / Trip advisor and give final confirmation in Email.
- These package is customizable, which means that changes can be done to the itinerary/activity, if you desire so. Any alterations may result in additional payment & the final payment will be calculated as per the changes made in the itinerary which will be outlined in the confirmatory e-mail sent to you.
- Passport Copies of First and Last Page of All Passengers (All Passport Must be valid minimum 6 months valid from the date of your return and it's solely passengers responsibility to check before submission. Any booking which has been action on non-valid passport passengers are liable to pay any charges incurred due to the same)
- No amendment requests will be accepted 10 days before the departure

OPTIONAL EXCURSIONS



Amalienborg

Copenhagen

Prices: Price Per Person

Type	Adult	Child	Infant	Teenager	S. Adult
Ticket Only	EUR 18	---	---	EUR 18	EUR 18

Description: Amalienborg was built in the 1750s as the midpoint of the surrounding Frederiksstad quarter, which comprises the strip between Bredgade Street and the quay, stretching from Sankt Annæ Square to the Kastellet fort. The four palaces were originally built as homes for the nobility, but were taken over by the Royal Family after the fire at Christiansborg in 1794.



Entrance To Tivoli Gardens

Copenhagen

Prices: Price Per Person

Type	Adult	Child	Infant	Teenager	S. Adult
Ticket Only	EUR 15	EUR 15	---	---	---

Description:

Enjoy the magic of Tivoli Gardens, Copenhagen's famed amusement park.

Tivoli Gardens (or simply Tivoli) is an amusement park and pleasure garden in Copenhagen, Denmark. The park opened on 15 August 1843 and is the second-oldest operating amusement park in the world, after Dyrehavsbakken in nearby Klampenborg, also in Denmark.

Enjoy the magic of Tivoli Gardens, one of Copenhagen's most famous attractions and the world's second oldest amusement park. Tivoli Gardens has something for all ages and sizes, wild rides, green oases, gourmet food, concerts and much more. But Tivoli is more than just amusement, restaurants and entertainment, it is also fairy lights, flowers and romance. When darkness falls, Tivoli is at its most romantic. But no matter when you choose to visit Tivoli, it's like stepping into an enchanting universe.



Funicular ride up to the top of Fløyen Mountain

Bergen

Duration: 03:00 Hours Approx

Prices: Price Per Person

Type	Adult	Child	Infant	Teenager	S. Adult
Ticket Only	EUR 19	EUR 9	---	---	---

Description: Funicular ride up to the top of Fløyen Mountain



Southern Coast and Waterfalls Full-Day Bus Tour from Reykjavik

Reykjavik

Duration: 600 Approx

Prices: Price Per Person

Type	Adult	Child	Infant	Teenager	S. Adult
Shared Vehicle	EUR 65	EUR 65	EUR 65	---	EUR 65

Description:

Your full-day tour will take you through the ever-changing landscape of south Iceland to discover some of the country's biggest volcanoes, glaciers and most iconic waterfalls. After lunch (own expense) visit the black sand beach of Reynisfjara, see the famous Skogafoss waterfall and try walking behind the Seljalandsfoss waterfall. Your guide will also point out several notorious volcanoes, including Hekla, Eyjafjallajökull and Katla. Hotel pick-up and drop-off is included.

Your guide will pick you up at your hotel at 8:30am to begin your full-day guided bus tour through the south Iceland farming lands to the black sand beaches, thundering waterfalls, powerful volcanoes and majestic glaciers on the south Coast.

The first stop will be at Skogafoss. This is a picturesque 200-foot (60-meter) tall waterfall, and due to its striking appearance it is frequently used in movies and commercials.

After stopping at a local restaurant for a lunch break at your own expense, continue on a leisurely stroll along the black sand beach of Reynisfjara. The beach features stacks of basalt columns that wall off surrounding cliffs scattered with caves. You will be awed by the incredibly powerful waves of the Atlantic Ocean crashing on to the shore. Offshore you will see the Reynisdrangar pillars, basalt rock stacks that rise from the sea.

Next stop at Seljalandsfoss waterfall where you can walk behind the magnificent wall of water, right on the slopes of Eyjafjallajökull volcano.

On a clear day you will have a fantastic view of famous volcanoes such as Hekla and Eyjafjallajökull. You will also see the Westman Islands, a volcanic archipelago rising steeply from the ocean about 2 miles (3 kilometers) off the coast.

Your tour returns to Reykjavik at approximately 7 pm, where you will be dropped off near your hotel or at the bus terminal.



Whale-Watching Tour from Reykjavik

Reykjavik

Duration: 03:00 Approx

Prices: Price Per Person

Type	Adult	Child	Infant	Teenager	S. Adult
Shared Vehicle	EUR 71	EUR 71	EUR 71	---	EUR 71

Description:

Set off in search of minke whales, humpbacks and more on this whale-watching cruise from Reykjavik. Pull on a pair of provided coveralls and then stay on the lookout for harbor porpoises, white-beaked dolphins and whales as you cut through the still waters of Faxaflói Bay. Throughout your cruise, listen to the knowledgeable guide's insightful commentary, and have your camera ready to capture Reykjavik's native marine life in the wild. Choose from a 3.5-hour cruise or an express 2.5-hour high-speed boat version — perfect if you're short on time. Please note that the 3-3.5 hour cruise sails at 9:00, 13:00 and 17:00. The 2-2.5 hour cruise sails at 10:00, 14:00 and 21:00. Please note that the departure times depend on time of year.

Choose from a leisurely 3.5-hour cruise or an express 2.5-hour high-speed boat version, and then make your own way to Reykjavik's Old Harbor, where you'll board your luxurious, whale-watching boat.

Find a comfortable spot on deck and pull on a pair of provided coveralls to keep you warm. Remember to also bring a hat, scarf and gloves with you to keep you extra toasty. Then, listen as your guide explains what species of marine life you can expect to see, and hear interesting facts and old sea stories about these magnificent mammals.

As your boat slips away from the harbor, scan the water for porpoises, white-beaked dolphins, minke whales and humpbacks whales. Make sure you have your camera ready — with up to 90% whale-spotting success, this Faxaflói Bay cruise provides a fantastic chance to see whales. In the unlikely event that you don't spot a whale, you will receive a complimentary ticket for another boat ride.

If you feel cold during your cruise, warm yourself up inside the cozy viewing area, where coffee, tea, hot chocolate and light refreshments (own expense) are available.

After 2.5 or 3.5 hours, your experience ends with a drop-off back at your hotel (if booked directly with the supplier)

TERMS & CONDITIONS

Dear Traveler,

We sincerely thank you for your interest in booking our Tour to Europe. As you know all tours may vary from destinations to destination. We wish to brief here certain procedures for booking and conditions on the tour to make your holiday memorable. We request you to book the tour only after complete reading and after full acceptance of our terms and conditions.

Brochure Accuracy:

All information given in the Brochure / Itinerary / Sightseeing Tours are based on the information available at the time of publication. We reserve the right to change any brochure / itinerary before or after booking of your tour due to any event beyond our control. In case if we will know about any changes before your departure we will update or communicate with you otherwise our Tour Manager or Local Representative will inform you of the changes on the tour. We have provided information to the best of our knowledge and we will not be held responsible for any inaccuracy in brochure.

How to book Customise Tour Package

- Upon receiving inquiry request, our travel consultants will start to assist you in building a pleasant travel plan according to your special requirement and interest.
- Upon receiving package confirmation we will start to check as per current availability of proposed hotel or similar & rates / airline rates / internal flight & train rates & send final package cost
- Kindly accept the package confirmation in written to process the booking
- It is compulsory for customer to check the hotel reviews on booking.com /
- Trip advisor and give final confirmation in Email.
- Upon the receipt of a deposit we'll secure your reservation and process your final booking immediately & will be confirmed post 48 hours of process
- However, it is possible that at the time of booking (and especially during the peak season) the hotel or the room category mentioned by us is full. In that case we will give you an alternate hotel or an alternate room (higher category or lower category). Change in costs, if any, will be intimated to you and balance payable by you or to you will be paid by you or refunded to you as the case may be.
- Once your booking is confirmed, we will send you a confirmation letter with the proposed flights, hotels, and tours in details. Should any conditions change after the confirmation, we reserves the right to make changes and provide you with the similar alternative options
- These package is customizable, which means that changes can be done to the itinerary/activity, if you desire so. Any alterations may result in additional payment & the final payment will be calculated as per the changes made in the itinerary which will be outlined in the confirmatory e-mail sent to you.
- Kindly fill our Booking Form and Submit Dully Signed with Terms & conditions of booking
- Passport Copies of First and Last Page of All Passengers (All Passport Must be valid minimum 6 months valid from the date of your return and it's solely passengers responsibility to check before submission. Any booking which

has been action on non-valid passport passengers are liable to pay any charges incurred due to the same)

- Deposit Amount: Rs.50000/- per person to secure your Tour and if booking is within 60 Days of Travel then deposit require as per the payment required on that particular date as per payment policy mentioned below.
- Copy of your PAN Card.
- 3 Years IT Returns of all travelling passengers (whoever has it)
- Final Vouchers can only be issued once full payment received
- No amendment requests will be accepted 10 days before the departure

Validity of Rates , fares & Taxes

- All the rates are subject to change without any prior notice
- Costing of the current tour is based on current Airfare and Taxes as on October '2018. Any further increase in airfare OR taxes due to increase in the fuel price, change in government Regulations, taxes, etc., charged by the airline will have to be borne by the passengers that may be before or after booking of tour.
- All rates are strictly subject to availability at the time of booking from Airlines, Hotels, Meals, Sightseeing, Coaches, Train Tickets (if any) etc.

Tour Cost , Taxes & Rate Of Exchange

- ROE will be determined on the day when you make the final payment.
- All our Tours are priced in two parts Indian Rupees and Foreign Currency Amount (which is EURO / Great British Pound / Swiss Francs depending on Tour / Destination you choose to visit). However the cost must be paid in India before your departure in Indian Rupees only. Foreign Exchange Amount will be converted to Indian Rupees with the prevailing rate of exchange of respective currency on the day when you make final Payment towards forex part.
- The initial deposits & initial payments will be towards the INR or Indian rupee payments. Later, as and when you pay towards foreign exchange component, the rate of exchange is counted towards the forex rate prevailing on that day exchange rate.
- Initial Deposit will be considered towards Indian Rupees part only.
- Addition to Tour Cost 5% Service Tax is applicable on entire tour cost unless specified in the Inclusions.

Hotels & Apartments

- Generally rooms in European hotels are very compact and small in size(Approx 15m²-18m²)
- Unlike Asian or other countries most of the hotel rooms in Europe are relatively small and not all hotels have air-conditioners or fan due to climatic conditions.
- Most of the Hotels will accommodate up to 3 persons in room and for your comfort also accept minimum of 3 persons in one room.
- Most hotels have more Twin rooms. Double rooms are available upon request but not guaranteed. If the Double room is not available a Twin room will be given.
- Please note that size of the Double and Triple rooms are usually the same. In Triple room, third bed is typically a roll- away bed or an extra bed.
- Please note that standard check in time is 1500 Hrs and Check out is 1100 Hrs in Europe. (It may vary from Hotel to Hotel)
- Room Rates are based on Standard Rooms. Supplement cost will be applicable for Sea Facing /Lake Facing / Deluxe / Suite Rooms.
- Allocation of the Rooms are done only while check-in by the Hotel Front Desk and are not in our limits.
- Adjacent rooms/ Rooms on same floor cannot be committed or guaranteed.
- Cooking anything in the hotel is strictly prohibited, in case of not following the rules, heavy penalties are levied to

the passenger.

- Any damage caused by the passengers in the hotel or apartment rooms. For example: Breakage of any assets, oil stains in the rooms, scratches on the glass or wooden flooring. Heavy penalties will be charged by the hotel to be borne by the passengers. Such penalties will be charged on the refundable deposit paid at the properties or asked additionally.
- As tap water is drinkable in Europe. Hotels do not provide complimentary drinking water.
- Tea Kettles are not provided in all the Hotel Rooms, we suggest to carry your own.
- Most of the times Wi-fi is not available in the rooms, can be accessed only in the public areas like - lobby of the Hotel.
- No room services/ No bell boy / No porterage at any Hotel / Apartment
- On check in, in Apartments & Hotels, Refundable Deposits are blocked at every Hotel / Apartments on forex card or Credit card only. It may take upto 15 Days to 1 Month for the deposit to reflect back into your account.
- In case of Apartment Booking immediate 25% cancellation charge will be applicable in any case & further cancellations will be applicable as per policy and a few apartments are also non refundable kindly check at the time of Booking
- Early Check in & Check out subject to availability & not guarantee basis
- Tourist city taxes to be paid locally by passenger at each individual hotel upon check in

SIC Tours (Seat In Coach) & Sightseeing

- Seat in coach tours have a city centre pick up. City centre point to be reached on your own, it is the responsibility of the customer to ensure that they reach on time at the designated place of pick up & If you are unable to reach on time then it will be considered as no show & no refund will be given for any unutilized service & customer will have to make their own private arrangement of missed tour at their own cost.
- Optional sightseeing has to be booked in advance on your own by paying an additional cost.
- SIC tours have fixed route & itinerary & will not deviate from the same
- Please note that Eiffel Tower ticket time slots to go up needs to be pre – purchased and the same has very limited availability. If the same is not available we may have to queue up and the queue may last up to 2 to 3 hrs.
- Many times due to strong wind or overcrowding on the 3rd level they stop the sale of the tickets and / or do not allow going on the top (3rd floor). In that case there will be no refund on the tickets.
- Any monuments entrance does not included in SIC tours unless specified

Notes For Private Tour:

- It is strictly not allowed to eat, drink or smoke inside the Coach.
- It is compulsory to wear Seatbelts in the vehicle.
- Coach Captains are bound by European laws and restrictions about driving hours per day and per week. All itineraries are planned as per them. Therefore it is absolutely essential for passengers to follow the time very strictly and punctually.
- Our coaches will not have any WIFI facilities on board.
- Final itinerary is compiled by keeping European driving laws & regulations in consideration
- Guests are required to adhere to the timings as mentioned in the itinerary.
- All services are confirmed as per the timings mentioned in the itinerary.
- Any delays will result into curtailment or complete cancellation of service.
- We shall not be responsible for any alternate or compensative arrangements.
- Guests are requested to present themselves minimum 30 minutes before commencement of any service.
- Guests are requested to carry their passport at all times & produce when required by the local governing authority.
- Any extra service/s consumed beyond confirmed service has to be paid & settled directly.
- If Tour Manager Not included then Lead passenger has to take responsibility for time/place co-ordination with the

drivers, hotels, restaurants, guides, attractions entrances, etc.

Please note EC regulations for Long Distance Coach Drivers:

- Driver is not to exceed 12 hrs on duty with the group
- The duty time with the group would be reduced as required,
- In case the Coach parking location is someplace other than group stay hotel
- In one day, a driver is not permitted to drive for more than 9 hrs
- In one day, a driver must have 11 consecutive hours of rest
- Driver is required to have a min. rest time of 45 minutes for every 4 hours of wheel time
- One driver could drive maximum 12 days continuously then 2 days rest is mandatory.
- Coach will not remain at disposal as per clients request

Validity Of Rates, Airfare & Taxes:

- All the rates are subject to change without any prior notice
- All rates are strictly subject to availability at the time of booking from Airlines, Hotels, Meals, Sightseeing, Coaches, Train Tickets (if any) etc.

Payments And Options For Payments:

Payments are accepted in Indian Rupees only. Payments can be made by Cheque, Bank Transfers, Demand Drafts, Cash (Maximum upto INR 49000/- per person with PAN Card Copy) and Credit Cards.

- Copy of PAN Card is required if Payment is made by cash and is more than Rs.50,000/-
- If you are paying by Credit Card 1.24% of the amount paid by the card will be charged additionally on and above the tour cost.

Refunds:

- There will be no refund on unutilized services or partly utilized services.
- Due to reasons beyond our control such as strikes, heavy traffic, rain etc. or you did not use services such as Meals, Entrance Fees, Sightseeing Tour, Hotels, Cruises, Optional Tours it is clearly understood that there will be no refund due to any reason whatsoever.
- Any refund (if due) process will take minimum 30 days or the time taken as per the supplier policy on whose services needs to be refunded.
- Refunds will be given in Indian Rupees and through Cheque or Bank Transfers only in your account even though payment is done by cash.
- If refund is due in foreign currency the ROE will be considered on the day when the payment was made.

Visas:

- As an International Traveller one is obliged to obtain necessary visas for their required Travel.
- As your tour operator we may give guidance to obtain for your visas but granting of the visas are solely at direction of respective consulate / embassy only.
- For the guidance we will charge and that amount may include Visa Fees, Costs Incurred in the Process.
- Please note that for UK visas person has to go and submit their documents on their own. We can only help and assist with preparation of documents and seeking the appointment for the submission.
- The entire visa Fees and Charges are non-refundable and in case of non-availability or denial of the visas. You are liable to pay Visa Charges Stated by us plus any cancellation charges (if falling in cancellation period). (Stated as above in Cancellation Policy).
- All visa must be processed at least 75 Days prior to your departure date. We must get all visa documents as per requirement minimum 75 days prior to your departure date to Process visas on time for your successful travel however giving documents on time does not guarantee visas or on time availability of visas.
- All the Visa Documents needs to be sent before 70 days (Or stipulated period) and incase of non-compliance of visa documents or late documentation passengers are liable to pay Cancellation Charges.
- Passengers confirming tour within 45 Days of travel date may face cancellation or date change of departure due to inadequate time for the visas. Heavy charges may apply on the same. However Flamingo will not be held responsible in case of any delay, rejection or non-availability of visas from the Consulate and passengers are liable to pay all the additional charges occur because of the same.
- Granting Visas and Granting Visas on time is solely at the discretion of Embassy / Consulate. We act only as a facilitator for obtaining Visas. Consulate may ask you or entire family to appear personally for Interview or Biometrics. Any cost incurred for this must be paid by the passengers only.
- For any rejection or non-availability of the visas Passengers are liable to pay Cancellation Policy Stated above and Flamingo Transworld under any circumstances will not be held responsible or liable for any cancellations.
- If you are unable to travel on the Tour you have booked due to any error on the part of Embassy / Consulate or Incorrect Visas or Delayed Visas you shall have an option to travel on future date tour or change in your Individual Bookings. Amendment and Cancellation charges applicable and are to be borne by the passengers only.
- Consulates are not in Ahmedabad. Your travel cost and arrangements for travelling to Delhi/Bombay or any place due to personal calls Or submissions is totally on your account only.

CANCELLATION CHARGE INCASE OF VISA REJECTION (Before 60 Days of Departure):

- If UK Visas rejected Rs. 17,500/- Per Person + Ticket Cancellation as Actual
- If Schengen Visas rejected Rs. 15,000/- Per Person + Ticket Cancellation as Actual
- If UK & Schengen Visas rejected Rs. 32,500/- Per Person

(Within 60 Days of Departure):

Cancellation will be charged as normal Tour Cancellation Policy as mentioned above

***5% Service Tax is applicable on all cancellation amounts.**

Cancellation And / Or Amendments By Traveler:

- All cancellations / amendments must be received in Writing to us either by email or Fax and has to be followed by a phone call by a concerned traveler. Once received we shall action the same in 24 to 48 Hours.
- Any Amendments you make after booking the tour will be treated as new booking and will be Strictly Subject to availability and rates available at the time of changes requested. If the same is made within cancellation period, cancellation charges will apply. Also it is must to put this requests in writing and get confirmation in writing from our side. For any amendment the company reserves right to charge Rs.5000/- per transaction on and above any additional cost / amendment charges / applicable cancellation.

- If you wish to deviate your tour from the group on return to India the same is permitted. You will have to pay Rs.5000/- per deviation plus difference of Airfare as per availability of the date you wish to travel on. Pre - Tour deviations are not possible on Group Airfare. If you wish to go earlier than Group Departure Date than you are required to pay the difference of Individual Airfare and Group Fare.
- Any request to Change the tour date will be treated as cancellation on the last tour and fresh booking on the new tour. Cancellation charges will apply as stated above on the tour you are cancelling. New Tour may have different pricing even though may have a same itinerary and passengers are liable to pay the new tour charges.
- Please note that Flamingo Transworld will be not be liable to pay any Cancellation Charges / Compensation / Expenditure if you are unable to join the tour due to any illness, court orders , non-availability of travel documents or visas, the same has to be borne by passengers only.

GOT QUESTIONS?

GENERAL

Q: What is the best time to visit Scandinavia?

The best time to visit Scandinavia is during the summer season in July and August. This is the season when the weather is pleasant and nature comes alive with locals as well as tourists exploring the great outdoors. To witness Northern Lights also known as Aurora Borealis, October and March are the months giving the best chance to see the spectacular light.

Q: What is the best time to visit Iceland?

Midnight sun and warmer temperatures make summer the [best time to visit Iceland](#). The activity doesn't happen at any time of the year. During summers you will get to see daylight for 24 hours straight. Summer is also a good time to witness greenery everywhere around April/May and September/October. To witness the northern lights for many hours, winter is the best time to explore this destination.

Q: What is Iceland famous for?

Iceland is home to the largest glaciers in Europe, as well as some of the world's most active volcanoes, which is widely known as "The Land of Fire and Ice".

Q: Is English widely spoken in Scandinavia?

Yes, English is commonly spoken in Scandinavia. As long as one is fluent in English there will be no problem in communicating.

Q: Which destinations are covered in a Scandinavia tour?

Stockholm, Bergen, Oslo, Flam, Finland, Geiranger, Copenhagen are some of the destinations covered in Scandinavia tour packages.

Q: What is the currency of Iceland?

The currency in Iceland is called Icelandic króna, IKR. Euro/MasterCard and Visa credit and debit cards are widely used. In larger towns and airports it is easy to withdraw cash through ATM.

Q: Is Iceland part of Scandinavia?

No, while we term "Scandinavia" it commonly refers to Denmark, Norway, and Sweden. And when we term "Nordic countries" is used for Denmark, Norway, Sweden, Finland, and Iceland, including their associated territories(Svalbard, Greenland, the Faroe Islands, and the Åland Islands).

Q: What should be the duration of a Scandinavia tour?

If you wish to cover only a certain region on your Scandinavia tour then 5 to 7 days are enough. But if you wish to expand your stay and want to explore most of the popular tourist destinations in Scandinavia then you will have to plan your holiday for 10 to 11 days.

Q: Do Indian citizens need a visa for Scandinavia?

Yes, Indian passport holders need to apply for Norwegian and/or Schengen visa process to visit Scandinavia.

Q: What are the best places to visit in Iceland?

Some of the best [places to visit in Iceland](#) are as below:

- [Reykjavík City Tour with the Blue Lagoon](#)
- [Golden Circle and Blue Lagoon Tour](#)
- [Southern Coast and Waterfalls Full-Day Bus Tour from Reykjavik](#)

Q: What are the best things to do in Iceland?

Some of the best [things to do in Iceland](#) are as follows:

- [Relax in the Blue Lagoon Spa](#)
- [Witness the Northern Lights](#)
- [Enjoy the black sand and beaches](#)
- [Chase all the waterfalls](#)

Q: What are some of the best places to visit in Scandinavia?

Some of the best places to visit in Scandinavia are as follows:

- [Stockholm City Hall in Copenhagen](#)
- [Tivoli Gardens](#)
- [Oslo City](#)
- [Viking Ship Museum](#)

Q: What are the must-do things in Scandinavia?

Some of the best things to do in Scandinavia are as follows:

- [Go skiing in the Lyngen Alps](#)
- [Drive along the Atlantic Ocean Road](#)
- [Kayak the UNESCO – listed Geirangerfjord](#)
- [Go reindeer sledding](#)
- [Be mesmerised by the Northern Lights](#)
- [Catch the midnight sun](#)
- [Enjoy Copenhagen's nightlife](#)
- [Take a canal tour](#)

Q: What are the best Iceland tour packages offered by Flamingo Transworld?

Flamingo Transworld offers you with some of the best packages for Iceland and they are as below:

[Scenic Iceland – SIC: 7 Nights / 8 Days](#)

[Scenic Iceland - Self Drive: 11 Nights / 12 Days](#)

Q: Is it difficult to get to Iceland?

No, Flights frequently operate to Iceland from major cities in Europe and North America and many gateways are served daily. Approximate flight hours from India to Europe are available every two to four hours. Most flights connect to Iceland's Keflavik International Airport (45 km from Reykjavík) to give great stopover open doors for transatlantic explorers.

Q: What are the best Scandinavia tour packages offered by Flamingo Transworld?

Some of the best Scandinavia tour packages provided by Flamingo Transworld are as follows:

- [Scenic Scandinavia \(By Van\) for 10 Nights / 11 Days](#)
- [Scandinavian Wonders by Rail for 10 Nights / 11 Days](#)
- [Highlights of Norway for 5 Nights / 6 Days](#)
- [Highlights of Finland for 6 Nights / 7 Days](#)
- [Highlights of Helsinki for 2 Night / 3 Days](#)

Q: Can I customize a trip to Scandinavia?

Yes, we can customize your Scandinavia tour as per your requirements. You can also check out our collection of [Scandinavia tour packages](#) for reference.

Q: Where is the Blue Lagoon?

The Blue Lagoon is a geothermal spa in southwestern Iceland. The spa is situated in a lava field near Grindavík on the Reykjanes Peninsula, in a location for geothermal power, and is provided by water utilized in the nearby Svartsengi geothermal power station.

Q: How many days do you need in Iceland?

Generally, the minimum time frame to explore Iceland is 7-8 days as you will then have sufficient time to explore much of the tours and attractions in Iceland and Reykjavik.

Q: When is the best time to visit Helsinki?

The ideal time to explore Helsinki is in winter is during Christmas for a magical holiday experience. Although, June to August is also a prime tourist season.

Q: What are the different modes of transportation provided to passengers on tour?

At the time of booking, passengers are given different options to choose their mode of transportation like: In Private Transfer you can also choose to do sightseeing by private vehicle which will be available from one point to another. The private vehicle will be prebooked on a pre decided route and timings decided in advance as well. Vehicle at disposal means that a car will be with you throughout the travel trip for which timings and kilometers will be decided in advance. If you use the car outside the travel package distance or time limit then it may not be possible or it will be charged additionally. Vehicle at disposal offers more flexibility and control over the itinerary. Private van tours include a vehicle at disposal.

SIC (Seat in coach basis) SIC coach transfers depart only at fixed times and stop at different hotels enroute where other passengers may be picked up or dropped off which means it is time consuming. You will be traveling with other passengers and passengers of different nationalities which offers a good chance to interact with people from different parts of the world. Before joining the tour you need to exchange tour vouchers for your original tickets from the concerned office. Many times the tour starting point is not from the hotel so then you need to reach the departure point from your hotel at your own expense.

Q: What kind of food is offered to travelers on tour?

Meals which will be provided on tour will be mentioned in your tour itinerary. Usually meal menu contains of Indian vegetarian food, Jain food (no onion, no garlic, no potato), local vegetarian food, if requested Indian non - vegetarian food and local non - vegetarian food. All Meal Requests must be clearly specified at the time of booking.

Q: What is the procedure to obtain visa to visit the said destination?

Visa is an official permit that helps you enter a foreign country and stay there for a specific period of time. Flamingo does serve visa service. Talk to our travel consultant for visa process details for which you will have to submit certain documents.

Q: What is the best time to visit the said destination?

Europe may not be among the biggest continents but rather it has an exceptionally varied geography. Along these lines, the atmosphere of Europe is distinctive according to the region from bright Mediterranean isles to arctic Norwegian fjords.

The ideal time for Indians to travel is from April to September. This is a period of Spring & Summer. During this time the climate mildly warm & days are long, allowing maximum time to explore. If you are choosing winter experiences like skiing, snowshoeing etc. or wanting to experience Northern Lights, you must travel during the winter between December & March.



What our client says about us

“

They provide best services....take care about customers...always available when you need any support...superb trip organized...
Thanks hummingbird travels ☑

”

- SHWETA AGRAWAL





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