



HUMMINGBIRD

LET'S TAKE A RIDE OF THE WORLD

EXPLORE THE WORLD WITH US!

SPAIN

Congrats! Here is the package for you.

EXPLORE SPAIN

Enjoy 10 Nights / 11 Days - Land Package



Code: HT067



YOUR VACATION AT A GLANCE !!

SNAPSHOT 

IMPORTANT NOTES 

INCLUSION / EXCLUSIONS 

GOT QUESTIONS? 

HOTELS 

TERMS & CONDITIONS 

SIGHTSEEINGS 

REACH US AT..!! 

MEALS 

TRIP COST & CANCELLATION POLICY 

GET SET GO..!! 

SNAPSHOT

THEMES

History Tour, Nature Lovers, Youth Special

ACTIVITES

9

VALIDITY PERIOD

01 Oct 2021 to 30 Sep 2022

DESTINATIONS

Madrid(1N) - Burgos(1N) - Santiago de Compostela(2N) - Oviedo(1N) - Santander(1N) - Donostia San Sebastian(2N) - Barcelona(2N)

HIGHLIGHTS

- ✓ Madrid – city of joy and life
- ✓ See the historical buildings , contemcontemporary art museums, sunny blue skies, unique neighborhoods, and bustling nightlife.
- ✓ Burgos - is an important step on the Pilgrim's Way of Saint James
- ✓ Santiago de Compostela - a symbol in the Spanish Christians' struggle against Islam.
- ✓ Santander – Enjoy urban beaches
- ✓ Barcelona - stunning architecture, lively nightlife, sandy beaches, and world-class cuisine.
- ✓ Stroll on the famous La-Ramblas street and see street performers including human statues
- ✓ Visit The Sagrada Família one of the most iconic examples of Antoni Gaudí's unique style

INCLUSIONS / EXCLUSIONS

INCLUSIONS

- Panoramic City tour of Madrid
- Entrance to Royal palace , Madrid
- Guided tour of Burgos , Burgos
- Walking tour of Santiago old town , Santiago
- Day trip to Rias Baixas from Santiago , Santiago
- Walking Tour of Oviedo , Oviedo
- Hop on hop off bus pass , Santander
- Hop on hop off bus pass , San Sebastian
- Hop on hop off bus pass , Barcelona
- Guided walking tour of La sagrada familla church
- One way transfer from airport to hotel transfer in Madrid
- 2nd Class one way train ticket from Madrid to Burgos
- 2nd class one way train ticket from Santiago to Oviedo
- 2nd class one way train ticket from Oviedo to Santander
- 2nd class one way train ticket from Santander to San Sebastian
- 2nd class one way train ticket from Sebastian to Barcelona
- One way transfer from hotel to airport in Barcelona
- All Sightseeing on seat in coach basis as mentioned.

EXCLUSIONS

- Airfare
- Internal airfare from Vienna to Venice
- Insurance
- Visa Cost
- 5% GST on total tour cost
- 5% TCS on total tour cost
- City Tax – to be Directly paid at the hotel
- Cost of Meals (Lunch and Dinner)
- Cost of Sightseeing (Except Above)
- Any personal expenses i.e. Laundry, Tips, And Phone calls etc.
- Anything which is not mentioned in Inclusions.
- Any surcharge applicable during your travel dates.
- No Porterage Included. You have to carry your luggage on your own to your room.
- All Museums and Monuments are from outside unless mentioned in inclusions.

HOTELS

PLAN: STANDARD

- 1 Night(s) in Madrid at 3 Star Hotel or similar
- 1 Night(s) in Burgos at 3 Star Hotel or similar
- 2 Night(s) in Santiago de Compostela at 3 Star Hotel or similar
- 1 Night(s) in Oviedo at 3 Star Hotel or similar
- 1 Night(s) in Santander at 3 Star Hotel or similar
- 2 Night(s) in Donostia San Sebastian at 3 Star Hotel or similar
- 2 Night(s) in Barcelona at 3 Star Hotel or similar

PLAN: DELUXE

- 1 Night(s) in Madrid at 4 Star Hotel or similar
- 1 Night(s) in Burgos at 4 Star Hotel or similar
- 2 Night(s) in Santiago de Compostela at 4 Star Hotel or similar
- 1 Night(s) in Oviedo at 4 Star Hotel or similar
- 1 Night(s) in Santander at 4 Star Hotel or similar
- 2 Night(s) in Donostia San Sebastian at 4 Star Hotel or similar
- 2 Night(s) in Barcelona at 4 Star Hotel or similar

*

NOTE

- Rooms And Rates Are Subject To Change Depending On The Availability At The Time Of Booking.
- All Sightseeing Tours Have Set Departure Times. Please Be On Time At The Scheduled Pick-Up Locations. There Will Be No Refunds For Missed Tours.
- Tourist City Tax Applicable At Each Hotel, To Be Paid Locally By Passenger.
- This Package Is Just A Quotation And As Of Now We Are Not Holding Any Reservations, All Hotels & Rates/ Airline Rates Will Be Finalized As Per The Live Availability Of Each Inventory At The Time Of Booking .
- 5% GST & 5% TCS Will Be Extra

SIGHTSEEINGS

Madrid, Spain

- Madrid Panoramic Tour with Royal Palace Entrance Ticket

Santiago de Compostela, Spain

- Old Town of Santiago de Compostela Walking Tour
- Full-day Rias Baixas Guided Tour from Santiago

Santander, Spain

- City Sightseeing Santander Hop-On Hop-Off Bus Tour

Barcelona, Spain

- Barcelona City Tour – Hop on-hop off
- La Sagrada Familia Guided Tour

Burgos, Spain

- Guided tour of the cathedral and historic center of Burgos

Oviedo, Spain

- Oviedo Walking Tour

Donostia San Sebastian, Spain

- San Sebastian Hop On - Hop Off Sightseeing Tour

MEALS

- 10 Continental Breakfast

TRIP COST

PLAN: STANDARD

INCLUDED HOTELS

- 1 Night(s) in Madrid at 3 Star Hotel or similar
- 1 Night(s) in Burgos at 3 Star Hotel or similar
- 2 Night(s) in Santiago de Compostela at 3 Star Hotel or similar
- 1 Night(s) in Oviedo at 3 Star Hotel or similar
- 1 Night(s) in Santander at 3 Star Hotel or similar
- 2 Night(s) in Donostia San Sebastian at 3 Star Hotel or similar
- 2 Night(s) in Barcelona at 3 Star Hotel or similar

	Double Sharing (Per Person)	CWB (Per Person)	CNB (Per Person)
2 Pax	EUR 1,650	EUR 1,370	EUR 1,080

* Note: 5% GST Additional On Total Tour Cost. T&C Apply at time of Booking.

* Exclusive of TCS (5.00%).

* TCS is paid to government on payment of receipt or invoice, whichever is earlier and hence the amount of TCS paid is non-refundable in case of cancellation of tour

PLAN: DELUXE

INCLUDED HOTELS

- 1 Night(s) in Madrid at 4 Star Hotel or similar
- 1 Night(s) in Burgos at 4 Star Hotel or similar
- 2 Night(s) in Santiago de Compostela at 4 Star Hotel or similar
- 1 Night(s) in Oviedo at 4 Star Hotel or similar
- 1 Night(s) in Santander at 4 Star Hotel or similar
- 2 Night(s) in Donostia San Sebastian at 4 Star Hotel or similar
- 2 Night(s) in Barcelona at 4 Star Hotel or similar

	Double Sharing (Per Person)	CWB (Per Person)	CNB (Per Person)
2 Pax	EUR 1,980	EUR 1,590	EUR 1,180

* Note: 5% GST Additional On Total Tour Cost. T&C Apply at time of Booking.

* Exclusive of TCS (5.00%).

* TCS is paid to government on payment of receipt or invoice, whichever is earlier and hence the amount of TCS paid is non-refundable in case of cancellation of tour

PLAN: NO HOTEL

	Double Sharing (Per Person)	CWB (Per Person)	CNB (Per Person)
2 Pax	EUR 950	EUR 880	EUR 880

* Note: 5% GST Additional On Total Tour Cost. T&C Apply at time of Booking.

* Exclusive of TCS (5.00%).

* TCS is paid to government on payment of receipt or invoice, whichever is earlier and hence the amount of TCS paid is non-refundable in case of cancellation of tour

PAYMENT SCHEDULE

- For Booking 50% Advance is Mandatory to Hold the Booking.
- 25% Advance Payment need to deposit before 60 days of booking.
- 50% Advance Payment need to deposit before 45 days of booking.
- 100% Advance Payment need to deposit before 30 days of booking.
- Booking only get Confirm on 100% Payment Receipt.
- If Failed to Follow this Policy so Hummingbird has rights to Cancel all Booking and Entire Payment which you made is a Non Refundable.

CANCELLATION POLICY

- Bookings cancelled 25 days prior to arrival will carry 100% retention charge of total bill value Except Flight Charge Flight is as per Airline Rule.
- Booking cancelled 45 to 26 days prior would result in 50% retention of total bill value Except Flight Charge Flight is as per Airline Rule.
- Booking cancelled 60 to 46 days prior would result in 10% retention of total bill value Except Flight Charge Flight is as per Airline Rule.
- No-Show will carry a 100% retention charge on total bill value.

BANK DETAILS

Account Holder Name	Hummingbird Travels	Hummingbird Travels	Hummingbird Travels
Account Number	50200067761712	921020028966999	324005001441
Bank Name	HDFC BANK	Axis Bank	ICICI BANK
IFSC Code	HDFC0000888	UTIB0000032	ICIC0003240
Branch	AMBAWADI	Vastrapur	Rakhiyal

GET SET GO..!!

Day

1

India - Madrid

Arrive to Madrid Airport , you will be transfer to Hotel and check in . After freshen up proceed on your own to the departure point of Madrid Panoramic Tour with Royal Palace. In this tour you will discover the spectacular sights of Spain's vibrant capital on a 2.5-hour coach tour. Ggaze at arresting landmarks like Real Madrid football stadium, Calle Mayor and Palacio de la Zarzuela, the largest palace in Europe. Stop at the Hard Rock Café for a refreshing beverage and gain valuable insight into the rich history and culture of Madrid from your expert guide. And at the end you will visit the Royal Palace with Guide for approx 60 minutes. Overnight In Madrid.

Day

2

Madrid - Burgos

After Breakfast, check out and proceed on your own to the train station to board train to Burgos. On arrival of the Burgos Station, proceed on your own to hotel and check in. After freshen up , proceed on your own to the departure point of the Guided tour of the cathedral and historic center of Burgos. In this tour The best way to feel anywhere is to walk its streets. Burgos is one of the most monumental cities in Spain. Touring its historic center and the cathedral we will know the reason for this heritage wealth in the considered Headof Castile. Cradle of the Castilian language and El Cid Campeador. Back to hotel. Overnight In Burgos.

Continental Breakfast

Day

3

Burgos - Santiago

After Breakfast , check out and reach on your own to the station to board train to Santiago. Arrive to Santiago station, proceed on your own to the hotel and check in . After freshen up , proceed on your own to the departure point of the Old Town of Santiago de Compostela Walking Tour. In this 2 hour walking tour through the main streets of Santiago de Compostela Old Town and also Includes the main squares around the cathedral. The local places you won't find in tourist guides: Mercado de Abastos, narrow streets, hidden squares. Back to the hotel and overnight in Santiago.

Continental Breakfast

Day

4

Santiago

After breakfast, proceed on your own to the departure point of the Full-day Rias Baixas Guided Tour. With a guided tour, you can easily visit top Rias Baixas sites from Santiago de Compostela in just one day. Visit the top attractions such as Pontevedra, Combarro, and A Lanzada Beach, all while picking up interesting facts about the area from your guide. Plus, an included boat ride with wine and mussels tastings gives this tour a luxurious feel—without a luxury price tag. In the evening you will complete the tour and back to hotel and overnight in Santiago.

Continental Breakfast

Day

5

Santiago - Oviedo

After breakfast, check out and transfer yourself to the station to board a train to Oviedo. Arrive to Oviedo, transfer yourself to hotel and check in. After freshen up , later in the late afternoon proceed on your own to the departure point of the Oviedo walking tour. During this tour, you will visit the most charming places in the city. Back to the hotel and overnight in Oviedo.

Continental Breakfast

Day

6

Oviedo - Santander

After breakfast, check and proceed on your own to station to board the train to Santander. Arrive at the Santander station and transfer yourself to the hotel and check in. After freshen up , proceed to on your own to the departure point of the Hop on hop off bus tour. During the tour explore the Spanish city aboard an open-top, double-decker bus . See Santander Cathedral, Cantabrian Maritime Museum, Paseo Pereda, and El Sardinero beach, hopping on and off at any of the 10 well-placed stops around the city. You'll also benefit from onboard audio commentary. Back to hotel .Overnight in Santander

Continental Breakfast

Day

7

Santander - San Sebastian

After Breakfast, check out and transfer yourself to the station to board train to San Sebastián. Arrive at Sebastian and transfer yourself to the hotel and check in . Evening will be free at leisure .Overnight in San Sebastián.

Continental Breakfast

Day

8

San Sebastian

After breakfast, proceed on your own to the departure point of Hop on Hop off bus tour, see the Playa de la Concha beach, Miramar Palace and other top attractions, and hop on and off at any of the city-wide stops. Alternatively, choose to stay on for the full loop and listen to the audio commentary to find out more about the Basque city. Back to hotel .Overnight in San Sebastián.

Continental Breakfast

Day

9

San Sebastian - Barcelona

After breakfast, check out and proceed to the station to board train to the Barcelona. Arrive at the Barcelona station, transfer yourself to the hotel. After freshen up, proceed on your own to the departure point of the Sagrada Familia Guided Tour. Visit the fascinating insight into the history of the UNESCO World Heritage-listed cathedral. Admire the opulent ceilings and stained-glass windows while learning about the building's charismatic creator. Visit the museum to see exhibits on the cathedral's history and observe original plaster models and design sketches. Back to the hotel and overnight in Barcelona.

Continental Breakfast

Day

10

Barcelona

After breakfast, proceed on your own to the departure point of Hop on hop off bus. Discover the best of Barcelona on this convenient City Sightseeing hop-on hop-off tour. Relax on the open-top, double-decker bus, and enjoy your own sightseeing itinerary as you travel multiple routes and learn about the landmarks via the onboard commentary. Stay aboard to enjoy 360-degree views of the sights, and hop on and off at any of the stops at leisure to explore top Barcelona attractions such as La Sagrada Familia, the medieval Gothic Quarter, the colorful Las Ramblas and more. Overnight in Barcelona.

Continental Breakfast

Day

11

Barcelona - India

After breakfast, check out and you will be transfer to the Airport to board your flight back to home with lovely memory.

Continental Breakfast

TAKE-OFF..!!

FLIGHT & TRANSPORT

- One way transfer from airport to hotel transfer in Madrid
- 2nd Class one way train ticket from Madrid to Burgos / 2nd class one way train ticket from Santiago to Oviedo
- 2nd class one way train ticket from Oviedo to Santander / 2nd class one way train ticket from Santander to San Sebastian / 2nd class one way train ticket from Sebastian to Barcelona
- One way transfer from hotel to airport in Barcelona
- All Sightseeing on seat in coach basis as mentioned.

IMPORTANT NOTES

- Kindly accept the package confirmation in written to process the booking
- It is compulsory for customer to check the hotel reviews on booking.com / Trip advisor and give final confirmation in Email.
- These package is customizable, which means that changes can be done to the itinerary/activity, if you desire so. Any alterations may result in additional payment & the final payment will be calculated as per the changes made in the itinerary which will be outlined in the confirmatory e-mail sent to you.
- Passport Copies of First and Last Page of All Passengers (All Passport Must be valid minimum 6 months valid from the date of your return and it's solely passengers responsibility to check before submission. Any booking which has been action on non-valid passport passengers are liable to pay any charges incurred due to the same)
- No amendment requests will be accepted 10 days before the departure

TERMS & CONDITIONS

Dear Traveler,

We sincerely thank you for your interest in booking our Tour to Europe. As you know all tours may vary from destinations to destination. We wish to brief here certain procedures for booking and conditions on the tour to make your holiday memorable. We request you to book the tour only after complete reading and after full acceptance of our terms and conditions.

Brochure Accuracy:

All information given in the Brochure / Itinerary / Sightseeing Tours are based on the information available at the time of publication. We reserve the right to change any brochure / itinerary before or after booking of your tour due to any event beyond our control. In case if we will know about any changes before your departure we will update or communicate with you otherwise our Tour Manager or Local Representative will inform you of the changes on the tour. We have provided information to the best of our knowledge and we will not be held responsible for any inaccuracy in brochure.

How to book Customise Tour Package

- Upon receiving inquiry request, our travel consultants will start to assist you in building a pleasant travel plan according to your special requirement and interest.
- Upon receiving package confirmation we will start to check as per current availability of proposed hotel or similar & rates / airline rates / internal flight & train rates & send final package cost
- Kindly accept the package confirmation in written to process the booking
- It is compulsory for customer to check the hotel reviews on booking.com /
- Trip advisor and give final confirmation in Email.
- Upon the receipt of a deposit we'll secure your reservation and process your final booking immediately & will be confirmed post 48 hours of process
- However, it is possible that at the time of booking (and especially during the peak season) the hotel or the room category mentioned by us is full. In that case we will give you an alternate hotel or an alternate room (higher category or lower category). Change in costs, if any, will be intimated to you and balance payable by you or to you will be paid by you or refunded to you as the case may be.
- Once your booking is confirmed, we will send you a confirmation letter with the proposed flights, hotels, and tours in details. Should any conditions change after the confirmation, we reserves the right to make changes and provide you with the similar alternative options
- These package is customizable, which means that changes can be done to the itinerary/activity, if you desire so. Any alterations may result in additional payment & the final payment will be calculated as per the changes made in the itinerary which will be outlined in the confirmatory e-mail sent to you.
- Kindly fill our Booking Form and Submit Dully Signed with Terms & conditions of booking
- Passport Copies of First and Last Page of All Passengers (All Passport Must be valid minimum 6 months valid from the date of your return and it's solely passengers responsibility to check before submission. Any booking which has been action on non-valid passport passengers are liable to pay any charges incurred due to thesame)
- Deposit Amount: Rs.50000/- per person to secure your Tour and if booking is within 60 Days of Travel then deposit

require as per the payment required on that particular date as per payment policy mentioned below.

- Copy of your PAN Card.
- 3 Years IT Returns of all travelling passengers (whoever has it)
- Final Vouchers can only be issued once full payment received
- No amendment requests will be accepted 10 days before the departure

Validity of Rates , fares & Taxes

- All the rates are subject to change without any prior notice
- Costing of the current tour is based on current Airfare and Taxes as on October '2018. Any further increase in airfare OR taxes due to increase in the fuel price, change in government Regulations, taxes, etc., charged by the airline will have to be borne by the passengers that may be before or after booking of tour.
- All rates are strictly subject to availability at the time of booking from Airlines, Hotels, Meals, Sightseeing, Coaches, Train Tickets (if any) etc.

Tour Cost , Taxes & Rate Of Exchange

- ROE will be determined on the day when you make the final payment.
- All our Tours are priced in two parts Indian Rupees and Foreign Currency Amount (which is EURO / Great British Pound / Swiss Francs depending on Tour / Destination you choose to visit). However the cost must be paid in India before your departure in Indian Rupees only. Foreign Exchange Amount will be converted to Indian Rupees with the prevailing rate of exchange of respective currency on the day when you make final Payment towards forex part.
- The initial deposits & initial payments will be towards the INR or Indian rupee payments. Later, as and when you pay towards foreign exchange component, the rate of exchange is counted towards the forex rate prevailing on that day exchange rate.
- Initial Deposit will be considered towards Indian Rupees part only.
- Addition to Tour Cost 5% Service Tax is applicable on entire tour cost unless specified in the Inclusions.

Hotels & Apartments

- Generally rooms in European hotels are very compact and small in size(Approx 15m²-18m²)
- Unlike Asian or other countries most of the hotel rooms in Europe are relatively small and not all hotels have air-conditioners or fan due to climatic conditions.
- Most of the Hotels will accommodate up to 3 persons in room and for your comfort also accept minimum of 3 persons in one room.
- Most hotels have more Twin rooms. Double rooms are available upon request but not guaranteed. If the Double room is not available a Twin room will be given.
- Please note that size of the Double and Triple rooms are usually the same. In Triple room, third bed is typically a roll- away bed or an extra bed.
- Please note that standard check in time is 1500 Hrs and Check out is 1100 Hrs in Europe. (It may vary from Hotel to Hotel)
- Room Rates are based on Standard Rooms. Supplement cost will be applicable for Sea Facing /Lake Facing / Deluxe / Suite Rooms.
- Allocation of the Rooms are done only while check-in by the Hotel Front Desk and are not in our limits.
- Adjacent rooms/ Rooms on same floor cannot be committed or guaranteed.
- Cooking anything in the hotel is strictly prohibited, in case of not following the rules, heavy penalties are levied to the passenger.
- Any damage caused by the passengers in the hotel or apartment rooms. For example: Breakage of any assets,

oil stains in the rooms, scratches on the glass or wooden flooring. Heavy penalties will be charged by the hotel to be borne by the passengers. Such penalties will be charged on the refundable deposit paid at the properties or asked additionally.

- As tap water is drinkable in Europe. Hotels do not provide complimentary drinking water.
- Tea Kettles are not provided in all the Hotel Rooms, we suggest to carry your own.
- Most of the times Wi-fi is not available in the rooms, can be accessed only in the public areas like - lobby of the Hotel.
- No room services/ No bell boy / No porterage at any Hotel / Apartment
- On check in, in Apartments & Hotels, Refundable Deposits are blocked at every Hotel / Apartments on forex card or Credit card only. It may take upto 15 Days to 1 Month for the deposit to reflect back into your account.
- In case of Apartment Booking immediate 25% cancellation charge will be applicable in any case & further cancellations will be applicable as per policy and a few apartments are also non refundable kindly check at the time of Booking
- Early Check in & Check out subject to availability & not guarantee basis
- Tourist city taxes to be paid locally by passenger at each individual hotel upon check in

SIC Tours (Seat In Coach) & Sightseeing

- Seat in coach tours have a city centre pick up. City centre point to be reached on your own, it is the responsibility of the customer to ensure that they reach on time at the designated place of pick up & If you are unable to reach on time then it will be considered as no show & no refund will be given for any unutilized service & customer will have to make their own private arrangement of missed tour at their own cost.
- Optional sightseeing has to be booked in advance on your own by paying an additional cost.
- SIC tours have fixed route & itinerary & will not deviate from the same
- Please note that Eiffel Tower ticket time slots to go up needs to be pre – purchased and the same has very limited availability. If the same is not available we may have to queue up and the queue may last up to 2 to 3 hrs.
- Many times due to strong wind or overcrowding on the 3rd level they stop the sale of the tickets and / or do not allow going on the top (3rd floor). In that case there will be no refund on the tickets.
- Any monuments entrance does not included in SIC tours unless specified

Notes For Private Tour:

- It is strictly not allowed to eat, drink or smoke inside the Coach.
- It is compulsory to wear Seatbelts in the vehicle.
- Coach Captains are bound by European laws and restrictions about driving hours per day and per week. All itineraries are planned as per them. Therefore it is absolutely essential for passengers to follow the time very strictly and punctually.
- Our coaches will not have any WIFI facilities on board.
- Final itinerary is compiled by keeping European driving laws & regulations in consideration
- Guests are required to adhere to the timings as mentioned in the itinerary.
- All services are confirmed as per the timings mentioned in the itinerary.
- Any delays will result into curtailment or complete cancellation of service.
- We shall not be responsible for any alternate or compensative arrangements.
- Guests are requested to present themselves minimum 30 minutes before commencement of any service.
- Guests are requested to carry their passport at all times & produce when required by the local governing authority.
- Any extra service/s consumed beyond confirmed service has to be paid & settled directly.
- If Tour Manager Not included then Lead passenger has to take responsibility for time/place co-ordination with the drivers, hotels, restaurants, guides, attractions entrances, etc.

Please note EC regulations for Long Distance Coach Drivers:

- Driver is not to exceed 12 hrs on duty with the group
- The duty time with the group would be reduced as required,
- In case the Coach parking location is someplace other than group stay hotel
- In one day, a driver is not permitted to drive for more than 9 hrs
- In one day, a driver must have 11 consecutive hours of rest
- Driver is required to have a min. rest time of 45 minutes for every 4 hours of wheel time
- One driver could drive maximum 12 days continuously then 2 days rest is mandatory.
- Coach will not remain at disposal as per clients request

Validity Of Rates, Airfare & Taxes:

- All the rates are subject to change without any prior notice
- All rates are strictly subject to availability at the time of booking from Airlines, Hotels, Meals, Sightseeing, Coaches, Train Tickets (if any) etc.

Payments And Options For Payments:

Payments are accepted in Indian Rupees only. Payments can be made by Cheque, Bank Transfers, Demand Drafts, Cash (Maximum upto INR 49000/- per person with PAN Card Copy) and Credit Cards.

- Copy of PAN Card is required if Payment is made by cash and is more than Rs.50,000/-
- If you are paying by Credit Card 1.24% of the amount paid by the card will be charged additionally on and above the tour cost.

Refunds:

- There will be no refund on unutilized services or partly utilized services.
- Due to reasons beyond our control such as strikes, heavy traffic, rain etc. or you did not use services such as Meals, Entrance Fees, Sightseeing Tour, Hotels, Cruises, Optional Tours it is clearly understood that there will be no refund due to any reason whatsoever.
- Any refund (if due) process will take minimum 30 days or the time taken as per the supplier policy on whose services needs to be refunded.
- Refunds will be given in Indian Rupees and through Cheque or Bank Transfers only in your account even though payment is done by cash.
- If refund is due in foreign currency the ROE will be considered on the day when the payment was made.

Visas:

- As an International Traveller one is obliged to obtain necessary visas for their required Travel.
- As your tour operator we may give guidance to obtain for your visas but granting of the visas are solely at direction of respective consulate / embassy only.
- For the guidance we will charge and that amount may include Visa Fees, Costs Incurred in the Process.
- Please note that for UK visas person has to go and submit their documents on their own. We can only help and assist with preparation of documents and seeking the appointment for the submission.
- The entire visa Fees and Charges are non-refundable and in case of non-availability or denial of the visas. You are liable to pay Visa Charges Stated by us plus any cancellation charges (if falling in cancellation period). (Stated as above in Cancellation Policy).
- All visa must be processed at least 75 Days prior to your departure date. We must get all visa documents as per

requirement minimum 75 days prior to your departure date to Process visas on time for your successful travel however giving documents on time does not guarantee visas or on time availability of visas.

- All the Visa Documents needs to be sent before 70 days (Or stipulated period) and incase of non-compliance of visa documents or late documentation passengers are liable to pay Cancellation Charges.
- Passengers confirming tour within 45 Days of travel date may face cancellation or date change of departure due to inadequate time for the visas. Heavy charges may apply on the same. However Hummingbird will not be held responsible in case of any delay, rejection or non-availability of visas from the Consulate and passengers are liable to pay all the additional charges occur because of the same.
- Granting Visas and Granting Visas on time is solely at the discretion of Embassy / Consulate. We act only as a facilitator for obtaining Visas. Consulate may ask you or entire family to appear personally for Interview or Biometrics. Any cost incurred for this must be paid by the passengers only.
- For any rejection or non-availability of the visas Passengers are liable to pay Cancellation Policy Stated above and Hummingbird Travels under any circumstances will not be held responsible or liable for any cancellations.
- If you are unable to travel on the Tour you have booked due to any error on the part of Embassy / Consulate or Incorrect Visas or Delayed Visas you shall have an option to travel on future date tour or change in your Individual Bookings. Amendment and Cancellation charges applicable and are to be borne by the passengers only.
- Consulates are not in Ahmedabad. Your travel cost and arrangements for travelling to Delhi/Bombay or any place due to personal calls Or submissions is totally on your account only.

CANCELLATION CHARGE INCASE OF VISA REJECTION (Before 60 Days of Departure):

- If UK Visas rejected Rs. 17,500/- Per Person + Ticket Cancellation as Actual
- If Schengen Visas rejected Rs. 15,000/- Per Person + Ticket Cancellation as Actual
- If UK & Schengen Visas rejected Rs. 32,500/- Per Person

(Within 60 Days of Departure):

Cancellation will be charged as normal Tour Cancellation Policy as mentioned above

***5% Service Tax is applicable on all cancellation amounts.**

Cancellation And / Or Amendments By Traveler:

- All cancellations / amendments must be received in Writing to us either by email or Fax and has to be followed by a phone call by a concerned traveler. Once received we shall action the same in 24 to 48 Hours.
- Any Amendments you make after booking the tour will be treated as new booking and will be Strictly Subject to availability and rates available at the time of changes requested. If the same is made within cancelation period, cancellation charges will apply. Also it is must to put this requests in writing and get confirmation is writing from our side. For any amendment the company reserves right to charge Rs.5000/- per transaction on and above any additional cost / amendment charges / applicable cancellation.
- If you wish to deviate your tour from the group on return to India the same is permitted. You will have to pay Rs.5000/- per deviation plus difference of Airfare as per availability of the date you wish to travel on. Pre - Tour deviations are not possible on Group Airfare. If you wish to go earlier than Group Departure Date than you are required to pay the difference of Individual Airfare and Group Fare.
- Any request to Change the tour date will be treated as cancellation on the last tour and fresh booking on the new tour. Cancellation charges will apply as stated above on the tour you are cancelling. New Tour may have different pricing even though may have a same itinerary and passengers are liable to pay the new tour charges.
- Please note that Humingbird will be not be liable to pay any Cancellation Charges / Compensation / Expenditure if you are unable to join the tour due to any illness, court orders , non-availability of travel documents or visas, the same has to be borne by passengers only.

GOT QUESTIONS?

GENERAL

Q: What are the different modes of transportation provided to passengers on tour?

At the time of booking, passengers are given different options to choose their mode of transportation like: In Private Transfer you can also choose to do sightseeing by private vehicle which will be available from one point to another. The private vehicle will be prebooked on a pre decided route and timings decided in advance as well. Vehicle at disposal means that a car will be with you throughout the travel trip for which timings and kilometers will be decided in advance. If you use the car outside the travel package distance or time limit then it may not be possible or it will be charged additionally. Vehicle at disposal offers more flexibility and control over the itinerary. Private van tours include a vehicle at disposal.

SIC (Seat in coach basis) SIC coach transfers depart only at fixed times and stop at different hotels enroute where other passengers may be picked up or dropped off which means it is time consuming. You will be traveling with other passengers and passengers of different nationalities which offers a good chance to interact with people from different parts of the world. Before joining the tour you need to exchange tour vouchers for your original tickets from the concerned office. Many times the tour starting point is not from the hotel so then you need to reach the departure point from your hotel at your own expense.

Q: What kind of food is offered to travelers on tour?

Meals which will be provided on tour will be mentioned in your tour itinerary. Usually meal menu contains of Indian vegetarian food, Jain food (no onion, no garlic, no potato), local vegetarian food, if requested Indian non - vegetarian food and local non - vegetarian food. All Meal Requests must be clearly specified at the time of booking.

Q: What is the procedure to obtain visa to visit the said destination?

Visa is an official permit that helps you enter a foreign country and stay there for a specific period of time. Hummingbird does serve visa service. Talk to our travel consultant for visa process details for which you will have to submit certain documents.

Q: What is the best time to visit the said destination?

Europe may not be among the biggest continents but rather it has an exceptionally varied geography. Along these lines, the atmosphere of Europe is distinctive according to the region from bright Mediterranean isles to arctic Norwegian fjords.

The ideal time for Indians to travel is from April to September. This is a period of Spring & Summer. During this time the climate mildly warm & days are long, allowing maximum time to explore. If you are choosing winter experiences like skiing, snowshoeing etc. or wanting to experience Northern Lights, you must travel during the winter between December & March.



What our client says about us

Hummingbird travel agency has given a very good response in terms of communication, services, etc. The travel has given us fast and reliable information regarding tours & travel packages .

I will always be part of Hummingbird and recommend all of you to give a chance once.

Thank you Hummingbird...

- NILESH SHAH





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